MAYTAG®
TECHNICAL EDUCATION

Epic™

FRONT-LOADING GAS AND ELECTRIC DRYERS

MODELS: MED / GD 9700S
MED / GD 9600S

JOB AID 8178601
FORWARD

This Maytag Job Aid, “Epic™ Front-Loading Gas and Electric Dryers,” (Part No. 8178601), provides the In Home Service Professional with information on the installation, operation, and service of the Epic™ Front-Loading Gas and Electric Dryers. It is to be used as a training Job Aid and Service Manual. For specific information on the model being serviced, refer to the “Use and Care Guide,” or “Tech Sheet” provided with the dryer.

The Wiring Diagrams used in this Job Aid are typical and should be used for training purposes only. Always use the Wiring Diagram supplied with the product when servicing the unit.

GOALS AND OBJECTIVES

The goal of this Job Aid is to provide detailed information that will enable the In Home Service Professional to properly diagnose malfunctions and repair the Maytag Epic™ Front-Loading Gas and Electric Dryers.

The objectives of this Job Aid are to:

- Understand and follow proper safety precautions.
- Successfully troubleshoot and diagnose malfunctions.
- Successfully perform necessary repairs.
- Successfully return the Gas or Electric Dryer to its proper operational status.

WHIRLPOOL CORPORATION assumes no responsibility for any repairs made on our products by anyone other than Authorized In Home Service Professionals.

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SAFETY FIRST

Your safety and the safety of others is very important.
We have provided many important safety messages in this Job Aid and on the appliance. Always read and obey all safety messages.

This is the safety alert symbol.
This symbol alerts you to hazards that can kill or hurt you and others.
All safety messages will follow the safety alert symbol and either the word “DANGER” or “WARNING.” These words mean:

⚠️ DANGER  You can be killed or seriously injured if you don’t immediately follow instructions.

⚠️ WARNING  You can be killed or seriously injured if you don’t follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.
### MODEL & SERIAL NUMBER DESIGNATIONS

#### MODEL NUMBER

<table>
<thead>
<tr>
<th>MODEL NUMBER</th>
<th>M</th>
<th>E</th>
<th>D</th>
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<th>7</th>
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#### SERIAL NUMBER

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<tr>
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<th>M</th>
<th>T</th>
<th>26</th>
<th>13227</th>
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<td>T = 2006</td>
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<tr>
<td>WEEK OF PRODUCTION</td>
<td>26 = 26th Week</td>
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<td>PRODUCT SEQUENCE NUMBER</td>
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MODEL & SERIAL NUMBER LABEL AND TECH SHEET LOCATIONS

The Model/Serial Number label and Tech Sheet locations are shown below.
## SPECIFICATIONS

<table>
<thead>
<tr>
<th>MODEL</th>
<th>MED/GD9700S</th>
<th>MED/GD9600S</th>
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<tr>
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<td>Auto Dry Cycles</td>
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<td>Temp Settings</td>
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<tr>
<td>Output</td>
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<td></td>
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<tr>
<td>Electric</td>
<td>5400W</td>
<td>5400W</td>
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<tr>
<td>Gas</td>
<td>20,000 BTU</td>
<td>20,000 BTU</td>
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<td>Top</td>
<td>Porcelain</td>
<td>Painted</td>
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<tr>
<td>Color</td>
<td>Silver on White</td>
<td>White on White</td>
</tr>
<tr>
<td></td>
<td>Silver on Black</td>
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</tr>
<tr>
<td>Dimensions</td>
<td>38&quot; H x 27&quot; W x 31 1/2&quot; D</td>
<td>38&quot; H x 27&quot; W x 31 1/2&quot; D</td>
</tr>
</tbody>
</table>
MAYTAG CORPORATION MAJOR APPLIANCE WARRANTY

ONE YEAR LIMITED WARRANTY

For one year from the date of purchase, when this major appliance is operated and maintained according to instructions attached to or furnished with the product, Maytag Corporation or Maytag Limited (hereafter “Maytag”) will pay for Factory Specified Parts and repair labor to correct defects in materials or workmanship. Service must be provided by a Maytag designated service company. This limited warranty applies only when the major appliance is used in the country in which it was purchased.

ITEMS MAYTAG WILL NOT PAY FOR

1. Service calls to correct the installation of your major appliance, to instruct you how to use your major appliance, to replace or repair house fuses or to correct house wiring or plumbing.
2. Service calls to repair or replace appliance light bulbs, air filters or water filters. Those consumable parts are excluded from warranty coverage.
3. Repairs when your major appliance is used for other than normal, single-family household use.
4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of products not approved by Maytag.
5. Any food loss due to refrigerator or freezer product failures.
6. Replacement parts or repair labor costs for units operated outside the United States or Canada.
7. Pickup and delivery. This major appliance is designed to be repaired in the home.
8. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
9. Expenses for travel and transportation for product service in remote locations.
10. The removal and reinstallaition of your appliance if it is installed in an inaccessible location or is not installed in accordance with published installation instructions.
11. Replacement parts or repair labor costs when the major appliance is used in a country other than the country in which it was purchased.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER’S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. MAYTAG SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Outside the 50 United States and Canada, this warranty does not apply. Contact your authorized Maytag dealer to determine if an other warranty applies.

If you need service, first see the “Troubleshooting” section of the Use & Care Guide. After checking “Troubleshooting,” additional help can be found by checking the “Assistance or Service” section or by calling Maytag. In the U.S.A., call 1-800-688-9999. In Canada, call 1-800-807-6777.

Keep this book and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.

Write down the following information about your major appliance to better help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number. You can find this information on the model and serial number label located on the product.

Dealer name
Address
Phone number
Model number
Serial number
Purchase date
INSTALLATION INSTRUCTIONS

Tools and Parts
Gather the required tools and parts before starting installation. Read and follow the instructions provided with any tools listed here.

- Flat-blade screwdriver
- #2 Phillips screwdriver
- Adjustable wrench that opens to 1" (2.5 cm) or hex-head socket wrench (for adjusting dryer feet)
- Wire stripper (direct wire installations)
- Level
- Vent clamps
- Caulking gun and compound (for installing new exhaust vent)
- Tin snips (new vent installations)
- ¼" nut driver (recommended)
- Tape measure

Parts supplied
Remove parts packages from dryer drum. Check that all parts are included.

NOTE: Do not use leveling legs if installing the dryer on a pedestal.

Parts needed
Check local codes. Check existing electrical supply and venting. See "Electrical Requirements" and "Venting Requirements" before purchasing parts.

For close-clearance installations between 31.5" (80.01 cm) and 37" (93.98 cm), see Plan Vent System section for venting requirements.

Options

Pedestal
Are you placing the dryer on a pedestal? You have the option of purchasing a pedestal separately for this dryer. You may select a 15.5" (39.4 cm) pedestal. This pedestal will add to the total height of the dryer for a total height of approximately 53.5" (135.9 cm).

For a garage installation, you will need to place the pedestal at least 3.5" (8.9 cm) above the floor.

![Optional pedestal]

To order, call the dealer from whom you purchased your dryer or refer to the Assistance or Service section of this manual.

<table>
<thead>
<tr>
<th>Pedestal Height</th>
<th>Color</th>
<th>Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>15.5&quot; (39.4 cm)</td>
<td>White</td>
<td>WHP1500SQ</td>
</tr>
<tr>
<td>15.5&quot; (39.4 cm)</td>
<td>Black</td>
<td>WHP1500SB</td>
</tr>
</tbody>
</table>

Stack Kit
Are you planning to stack your washer and dryer? To do so, you will need to purchase a Stack Kit.

To order, call the dealer from whom you purchased your dryer or refer to the Assistance or Service section of this manual. Ask for Part Number 8541503.

Mobile home installations require metal exhaust system hardware available for purchase from the dealer from whom you purchased your dryer. For further information, please refer to the Assistance or Service section of this manual.

2-1
**Location Requirements**

**A WARNING**

Explosion Hazard
Keep flammable materials and vapors, such as gasoline, away from dryer.
Place dryer at least 18 inches (46 cm) above the floor for a garage installation.
Failure to do so can result in death, explosion, or fire.

**You will need**

A location that allows for proper exhaust installation. See Venting Requirements.

A separate 30-amp circuit.

If you are using a power supply cord, a grounded electrical outlet located within 2 ft (61 cm) of either side of the dryer. See Electrical Requirements.

A sturdy floor to support the total dryer weight of 200 lbs (90.7 kg). The combined weight of a companion appliance should also be considered.

A level floor with a maximum slope of 1" (2.5 cm) under entire dryer. If slope is greater than 1" (2.5 cm), install Extended Dryer Feet Kit, Part Number 279810. Clothes may not tumble properly and automatic sensor cycles may not operate correctly if dryer is not level.

For a garage installation, you will need to place the dryer at least 18" (46 cm) above the floor. If you are using a 10" (25.4 cm) pedestal, you will need to place the pedestal at least 9" (22.9 cm) above the floor. With a 13" (33 cm) pedestal, you will need to place the pedestal at least 6" (15.2 cm) above the floor. With a 15.5" (39.4 cm) pedestal, you will need to place the pedestal at least 3" (7.6 cm) above the floor.

Do not operate your dryer at temperatures below 45 °F (7°C). At lower temperatures, the dryer might not shut off at the end of an automatic cycle. This can result in longer drying times.

The dryer must not be installed or stored in an area where it will be exposed to water and/or weather.

Check code requirements. Some codes limit, or do not permit, installation of the dryer in garages, closets, mobile homes or sleeping quarters. Contact your local building inspector.

**Installation clearances**
The location must be large enough to allow the dryer door to open fully.

**Installation spacing for recessed area or closet installation**
The following spacing dimensions are recommended for this dryer. This dryer has been tested for spacing of 0" (0 cm) clearance on the sides and rear. Recommended spacing should be considered for the following reasons:

Additional spacing should be considered for ease of installation and servicing.

Additional clearances might be required for wall, door and floor moldings.

Additional spacing should be considered on all sides of the dryer to reduce noise transfer.

For closet installation, with a door, minimum ventilation openings in the top and bottom of the door are required. Louvered doors with equivalent ventilation openings are acceptable.

Companion appliance spacing should also be considered.

**Custom undercounter installation - Dryer only**

*Required spacing

---

*Most installations require a minimum 5" (12.7 cm) clearance behind the dryer for the exhaust vent with elbow. See Venting Requirements.
Closet installation - Dryer only

A. Side view - closet or confined area
B. Closet door with vents

*Required spacing
**For side or bottom venting, 0" (0 cm) spacing is allowed.

Recessed or closet installation - Dryer on pedestal

A. Recessed area
B. Side view - closet or confined area

*Required spacing
**For side or bottom venting, 0" (0 cm) spacing is allowed.

Recommended installation spacing for cabinet installation

For cabinet installation, with a door, minimum ventilation openings in the top of the cabinet are required.

*Required spacing
**For side or bottom venting, 0" (0 cm) spacing is allowed.

Recommended installation spacing for recessed or closet installation, with stacked washer and dryer

The dimensions shown are for the recommended spacing.

*Required spacing
Mobile home - Additional installation requirements

This dryer is suitable for mobile home installations. The installation must conform to the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280 (formerly the Federal Standard for Mobile Home Construction and Safety, Title 24, HUD Part 280) or Standard CAN/CSA-Z240 MH.

Mobile home installations require:

- Metal exhaust system hardware, which is available for purchase from your dealer.

- Special provisions must be made in mobile homes to introduce outside air into the dryer. The opening (such as a nearby window) should be at least twice as large as the dryer exhaust opening.

Electrical Requirements - U.S.A. Only

It is your responsibility

To contact a qualified electrical installer.

To be sure that the electrical connection is adequate and in conformance with the National Electrical Code, ANSI/NFPA 70-latest edition and all local codes and ordinances.

- The National Electric Code requires a 4-wire power supply connection for homes built after 1996, dryer circuits involved in remodeling after 1996, and all mobile home installations.

- A copy of the above code standards can be obtained from: National Fire Protection Association, One Batterymarch Park, Quincy, MA 02269.

- To supply the required 3 or 4 wire, single phase, 120/240 volt, 60 Hz., AC only electrical supply (or 3 or 4 wire, 120/208 volt electrical supply, if specified on the serial/rating plate) on a separate 30-amp circuit, fused on both sides of the line. A time-delay fuse or circuit breaker is recommended. Connect to an individual branch circuit. Do not have a fuse in the neutral or grounding circuit.

- Do not use an extension cord.

- If codes permit and a separate ground wire is used, it is recommended that a qualified electrician determine that the ground path is adequate.

Electrical Connection

To properly install your dryer, you must determine the type of electrical connection you will be using and follow the instructions provided for it here.

This dryer is manufactured ready to install with a 3-wire electrical supply connection. The neutral ground conductor is permanently connected to the neutral conductor (white wire) within the dryer. If the dryer is installed with a 4-wire electrical supply connection, the neutral ground conductor must be removed from the external ground connector (green screw), and secured under the neutral terminal (center or white wire) of the terminal block. When the neutral ground conductor is secured under the neutral terminal (center or white wire) of the terminal block, the dryer cabinet is isolated from the neutral conductor.

If local codes do not permit the connection of a neutral ground wire to the neutral wire, see “Optional 3-wire connection” section.

A 4-wire power supply connection must be used when the appliance is installed in a location where grounding through the neutral conductor is prohibited. Grounding through the neutral is prohibited for (1) new branch-circuit installations, (2) mobile homes, (3) recreational vehicles, and (4) areas where local codes prohibit grounding through the neutral conductors.

If using a power supply cord:

- Use a UL listed power supply cord kit marked for use with clothes dryers. The kit should contain:
  - A UL listed 30-amp power supply cord, rated 120/240 volt minimum. The cord should be type SRD or SRDT and be at least 4 ft (1.22 m) long. The wires that connect to the dryer must end in ring terminals or spade terminals with upturned ends.
  - A UL listed strain relief.

If your outlet looks like this:

4-wire receptacle (14-30R)

Then choose a 4-wire power supply cord with ring or spade terminals and UL listed strain relief. The 4-wire power supply cord, at least 4 ft (1.22 m) long, must have four 10-gauge copper wires and match a 4-wire receptacle of NEMA Type 14-30R. The ground wire (ground conductor) may be either green or bare. The neutral conductor must be identified by a white cover.

If your outlet looks like this:

3-wire receptacle (10-30R)

Then choose a 3-wire power supply cord with ring or spade terminals and UL listed strain relief. The 3-wire power supply cord, at least 4 ft (1.22 m) long, must have three 10-gauge copper wires and match a 3-wire receptacle of NEMA Type 10-30R.

If connecting by direct wire:

Power supply cable must match power supply (4-wire or 3-wire) and be:

- Flexible armored cable or nonmetallic sheathed copper cable (with ground wire), protected with flexible metallic conduit. All current-carrying wires must be insulated.
- 10-gauge solid copper wire (do not use aluminum).
To contact a qualified electrical installer.
To be sure that the electrical connection is adequate and in conformance with the Canadian Electrical Code, C22.1-latest edition and all local codes. A copy of the above codes standard may be obtained from: Canadian Standards Association, 178 Rexdale Blvd., Toronto, ON M9W 1R3 CANADA.

**GROUNDING INSTRUCTIONS**

For a grounded, cord-connected dryer:
This dryer must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This dryer uses a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

For a permanently connected dryer:
This dryer must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the dryer.

**WARNING:** Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative or personnel if you are in doubt as to whether the dryer is properly grounded. Do not modify the plug on the power supply cord: if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

SAVE THESE INSTRUCTIONS

---

**Electrical Requirements - Canada Only**

**WARNING**

Electrical Shock Hazard
Plug into a grounded 4 prong outlet.
Failure to do so can result in death or electrical shock.

It is your responsibility
To contact a qualified electrical installer.
To be sure that the electrical connection is adequate and in conformance with the Canadian Electrical Code, C22.1-latest edition and all local codes. A copy of the above codes standard may be obtained from: Canadian Standards Association, 178 Rexdale Blvd., Toronto, ON M9W 1R3 CANADA.

To supply the required 4 wire, single phase, 120/240 volt, 60 Hz., AC only electrical supply on a separate 30-amp circuit, fused on both sides of the line. A time-delay fuse or circuit breaker is recommended. Connect to an individual branch circuit.

This dryer is equipped with a CSA International Certified Power Cord intended to be plugged into a standard 14-30R wall receptacle. The cord is 5 ft (1.52 m) in length. Be sure wall receptacle is within reach of dryer & final location.

Do not use an extension cord.

If you are using a replacement power supply cord, it is recommended that you use Power Supply Cord Replacement Part Number 9831317. For further information, please reference the service numbers located in the Assistance or Service? section of this manual.

**GROUNDING INSTRUCTIONS**

For a grounded, cord-connected dryer:
This dryer must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This dryer is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

**WARNING:** Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative or personnel if you are in doubt as to whether the dryer is properly grounded. Do not modify the plug provided with the dryer: if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

SAVE THESE INSTRUCTIONS
1. Disconnect power.
2. Remove the hold-down screw and terminal block cover.

3. Install strain relief.

Style 1: Power supply cord strain relief

Remove the screws from a 3/4" (1.9 cm) UL listed strain relief (UL marking on strain relief). Put the tabs of the two clamp sections into the hole below the terminal block opening so that one tab is pointing up and the other is pointing down, and hold in place. Tighten strain relief screws just enough to hold the two clamp sections together.

Put power supply cord through the strain relief. Be sure that the wire insulation on the power supply cord is inside the strain relief. The strain relief should have a tight fit with the dryer cabinet and be in a horizontal position. Do not further tighten strain relief screws at this point.
Style 2: Direct wire strain relief

Unscrew the removable conduit connector and any screws from a 3/4" (1.9 cm) UL listed strain relief (UL marking on strain relief). Put the threaded section of the strain relief through the hole below the terminal block opening. Reaching inside the terminal block opening, screw the removable conduit connector onto the strain relief threads.

Put direct wire cable through the strain relief. The strain relief should have a tight fit with the dryer cabinet and be in a horizontal position. Tighten strain relief screw against the direct wire cable.

4. Now complete installation following instructions for your type of electrical connection:

4-wire (recommended)
3-wire (if 4-wire is not available)

Electrical Connection Options

<table>
<thead>
<tr>
<th>If your home has:</th>
<th>And you will be connecting to:</th>
<th>Go to Section</th>
</tr>
</thead>
<tbody>
<tr>
<td>4-wire receptacle (NEMA Type 14-30R)</td>
<td>A UL listed, 120/240 volt minimum, 30-amp, dryer power supply cord*</td>
<td>4-wire connection: Power supply cord</td>
</tr>
<tr>
<td>4-wire direct</td>
<td>A fused disconnect or circuit breaker box*</td>
<td>4-wire connection: Direct Wire</td>
</tr>
<tr>
<td>3-wire receptacle (NEMA type 10-30R)</td>
<td>A UL listed, 120/240 volt minimum, 30-amp, dryer power supply cord*</td>
<td>3-wire connection: Power supply cord</td>
</tr>
<tr>
<td>3-wire direct</td>
<td>A fused disconnect or circuit breaker box*</td>
<td>3-wire connection: Direct Wire</td>
</tr>
</tbody>
</table>

*If local codes do not permit the connection of a cabinet-ground conductor to the neutral wire, go to "Optional 3-wire connection" section.

4-wire connection: Power supply cord

IMPORTANT: A 4-wire connection is required for mobile homes and where local codes do not permit the use of 3-wire connections.

1. Remove center silver-colored terminal block screw.
2. Remove neutral ground wire from external ground conductor screw. Connect neutral ground wire and the neutral wire (white or center wire) of power supply cord under center, silver-colored terminal block screw. Tighten screw.
3. Connect ground wire (green or bare) of power supply cord to external ground conductor screw. Tighten screw.

4. Connect the other wires to outer terminal block screws. Tighten screws.

5. Tighten strain relief screws.

6. Insert tab of terminal block cover into slot of dryer rear panel. Secure cover with hold-down screw.

7. You have completed your electrical connection. Now go to “Venting Requirements.”

---

**4-wire connection: Direct wire**

**IMPORTANT:** A 4-wire connection is required for mobile homes and where local codes do not permit the use of 3-wire connections.

Direct wire cable must have 5 ft (1.52 m) of extra length so dryer can be moved if needed.

Strip 5” (12.7 cm) of outer covering from end of cable, leaving bare ground wire at 5” (12.7 cm). Cut 1/2” (3.8 cm) from 3 remaining wires. Strip insulation back 1” (2.5 cm). Shape ends of wires into a hook shape.

When connecting to the terminal block, place the hooked end of the wire under the screw of the terminal block (hook facing right), squeeze hooked end together and tighten screw, as shown.

1. Remove center silver-colored terminal block screw.
2. Remove neutral ground wire from external ground conductor screw. Connect neutral ground wire and place the hooked end (hook facing right) of the neutral wire (white or center wire) of direct wire cable under the center screw of the terminal block. Squeeze hooked ends together. Tighten screw.
3. Connect ground wire (green or bare) of direct wire cable to external ground conductor screw. Tighten screw.

4. Place the hooked ends of the other direct wire cable wires under the outer terminal block screws (hooks facing right). Squeeze hooked ends together. Tighten screws.

5. Tighten strain relief screw.

6. Insert tab of terminal block cover into slot of dryer rear panel. Secure cover with hold-down screw.

7. You have completed your electrical connection. Now go to "Venting Requirements."

---

3-wire connection: Power supply cord

Use where local codes permit connecting cabinet-ground conductor to neutral wire.

---

3-wire connection: Direct wire

Use where local codes permit connecting cabinet-ground conductor to neutral wire.

Direct wire cable must have 5 ft (1.52 m) of extra length so dryer can be moved if needed.

Strip 3' 2" (8.9 cm) of outer covering from end of cable. Strip insulation back 1" (2.5 cm). If using 3-wire cable with ground wire, cut bare wire even with outer covering. Shape ends of wires into a hook shape.
When connecting to the terminal block, place the hooked end of the wire under the screw of the terminal block (hook facing right), squeeze hooked end together and tighten screw, as shown.

1. Loosen or remove center silver-colored terminal block screw.
2. Place the hooked end of the neutral wire (white or center wire) of direct wire cable under the center screw of terminal block (hook facing right). Squeeze hooked end together. Tighten screw.

3. Place the hooked ends of the other direct wire cable wires under the outer terminal block screws (hooks facing right). Squeeze hooked ends together. Tighten screws.

4. Tighten strain relief screw.
5. Insert tab of terminal block cover into slot of dryer rear panel. Secure cover with hold-down screw.
6. You have completed your electrical connection. Now go to “Venting Requirements.”

---

Optional 3-wire connection

Use for direct wire or power supply cord where local codes do not permit connecting cabinet-ground conductor to neutral wire.

1. Remove center silver-colored terminal block screw.
2. Remove neutral ground wire from external ground conductor screw. Connect neutral ground wire and the neutral wire (white or center wire) of power supply cord/cable under center, silver-colored terminal block screw. Tighten screw.

3. Connect the other wires to outer terminal block screws. Tighten screws.

4. Tighten strain relief screws.
5. Connect a separate copper ground wire from the external ground conductor screw to an adequate ground.
6. Insert tab of terminal block cover into slot of dryer rear panel. Secure cover with hold-down screw.

---

A. External ground conductor screw
B. Center silver-colored terminal block screw
C. Neutral ground wire
D. Neutral wire (white or center wire)
E. 3/8" (1.9 cm) UL listed strain relief
F. Grounding path determined by a qualified electrician

---
Venting Requirements

**WARNING**

Fire Hazard
Use a heavy metal vent.
Do not use a plastic vent.
Do not use a metal foil vent.
Failure to follow these instructions can result in death or fire.

**WARNING:** To reduce the risk of fire, this dryer MUST BE EXHAUSTED OUTDOORS.

**IMPORTANT** Observe all governing codes and ordinances.
The dryer exhaust must not be connected into any gas vent, chimney, wall, ceiling or a concealed space of a building.

**If using an existing vent system**

Clean lint from the entire length of the system and make sure exhaust hood is not plugged with lint.
Replace any plastic or metal foil vent with rigid or flexible heavy metal vent.
Review Vent system chart. Modify existing vent system if necessary to achieve the best drying performance.

**If this is a new vent system**

Vent material
Use a heavy metal vent. Do not use plastic or metal foil vent.
4" (10.2 cm) heavy metal exhaust vent and clamps must be used.

![4" (10.2 cm) heavy metal exhaust vent](image)

Vent products can be purchased from your dealer or by calling Maytag Services. For more information, see the Assistance or Service section of this manual.

**Rigid metal vent**
For best drying performance, rigid metal vents are recommended.
Rigid metal vent is recommended to avoid crushing and kinking.

**Flexible metal vent**
Flexible metal vents are acceptable only if accessible for cleaning.
Flexible metal vent must be fully extended and supported when the dryer is in its final location.
Remove excess flexible metal vent to avoid sagging and kinking that may result in reduced airflow and poor performance.
Do not install flexible metal vent in enclosed walls, ceilings or floors.

**Elbows**
45° elbows provide better airflow than 90° elbows.

![Good and Better Elbows](image)

**Clamps**
Use clamps to seal all joints.
Exhaust vent must not be connected or secured with screws or other fastening devices that extend into the interior of the duct. Do not use duct tape.

![Clamp](image)

**Exhaust**
Recommended hood styles are shown here.

![A Lowered hood style](image)

A lowered hood style
B Box hood style

The angled hood style (shown here) is acceptable.
An exhaust hood should cap the vent to keep rodents and insects from entering the home.

Exhaust hood must be at least 12" (30.5 cm) from the ground or any object that may be in the path of the exhaust (such as flowers, rocks or bushes, snow line, etc.).

Do not use an exhaust hood with a magnetic latch.

---

**Improve venting can cause moisture and lint to collect indoors, which may result in:**

- Moisture damage to woodwork, furniture, paint, wallpaper, carpets, etc.
- Housecleaning problems and health problems.

---

**Plan Vent System**

**Choose your exhaust installation type**

**Recommended exhaust installations**

Typical installations vent the dryer from the rear of the dryer. Other installations are possible.

---

**Optional exhaust installations**

This dryer can be converted to exhaust out the right side, left side or through the bottom. If you prefer, you may contact your local dealer to have the dryer converted.

---

**WARNING**

**Fire Hazard**

Cover unused exhaust holes with one of the following kits:

- 279818 (white)
- 279820 (black)

Contact your local dealer.

Failure to follow these instructions can result in death, fire, electrical shock, or serious injury.

---

**Alternate installations for close clearances**

Venting systems come in many varieties. Select the type best for your installation. Two close-clearance installations are shown. Refer to the manufacturer’s instructions.

---

A. Dryer
B. Elbow
C. Wall
D. Exhaust hood
E. Clamps
F. Rigid metal or flexible metal vent
G. Vent length necessary to connect elbows
H. Exhaust outlet

A. Standard rear offset exhaust installation
B. Left or right side exhaust installation
C. Bottom exhaust installation

A. Over-the-top installation (also available with one offset elbow)
B. Periscope installation
NOTE: The following kits for close clearance alternate installations are available for purchase. Please see the “Assistance or Service” section of this manual to order.

Over-the-Top Installation:
Part Number 4396028

Periscope Installation (For use with dryer vent to wall vent mismatch):
Part Number 4396037 - 0" (0 cm) to 18" (45.72 cm) mismatch
Part Number 4396011 - 18" (45.72 cm) to 29" (73.66 cm) mismatch
Part Number 4396014 - 29" (73.66 cm) to 50" (127 cm) mismatch

Special provisions for mobile home installations
The exhaust vent must be securely fastened to a noncombustible portion of the mobile home structure and must not terminate beneath the mobile home. Terminate the exhaust vent outside.

Determine vent path
Select the route that will provide the straightest and most direct path outdoors.
Plan the installation to use the fewest number of elbows and turns.
When using elbows or making turns, allow as much room as possible.
Bend vent gradually to avoid kinking.
Use the fewest 90° turns possible.

Determine vent length and elbows needed for best drying performance
Use the following Vent system chart to determine type of vent material and hood combinations acceptable to use.

NOTE: Do not use vent runs longer than those specified in the Vent system chart. Exhaust systems longer than those specified will:
- Shorten the life of the dryer.
- Reduce performance, resulting in longer drying times and increased energy usage.

The Vent system chart provides venting requirements that will help to achieve the best drying performance.

### Vent system chart

**NOTE:** Side and bottom exhaust installations have a 90° turn inside the dryer. To determine maximum exhaust length, add one 90° turn to the chart.

<table>
<thead>
<tr>
<th>Number of 90° turns or elbows</th>
<th>Type of vent</th>
<th>Box or louvered hoods</th>
<th>Angled hoods</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Rigid metal</td>
<td>64 ft (20 m)</td>
<td>58 ft (17.7 m)</td>
</tr>
<tr>
<td></td>
<td>Flexible metal</td>
<td>36 ft (11 m)</td>
<td>28 ft (8.5 m)</td>
</tr>
<tr>
<td>1</td>
<td>Rigid metal</td>
<td>54 ft (16.5 m)</td>
<td>48 ft (14.6 m)</td>
</tr>
<tr>
<td></td>
<td>Flexible metal</td>
<td>31 ft (9.4 m)</td>
<td>23 ft (7 m)</td>
</tr>
<tr>
<td>2</td>
<td>Rigid metal</td>
<td>44 ft (13.4 m)</td>
<td>38 ft (11.6 m)</td>
</tr>
<tr>
<td></td>
<td>Flexible metal</td>
<td>27 ft (8.2 m)</td>
<td>19 ft (5.8 m)</td>
</tr>
<tr>
<td>3</td>
<td>Rigid metal</td>
<td>35 ft (10.7 m)</td>
<td>29 ft (8.8 m)</td>
</tr>
<tr>
<td></td>
<td>Flexible metal</td>
<td>25 ft (7.6 m)</td>
<td>17 ft (5.2 m)</td>
</tr>
<tr>
<td>4</td>
<td>Rigid metal</td>
<td>27 ft (8.2 m)</td>
<td>21 ft (6.4 m)</td>
</tr>
<tr>
<td></td>
<td>Flexible metal</td>
<td>23 ft (7 m)</td>
<td>15 ft (4.6 m)</td>
</tr>
</tbody>
</table>

Install Vent System
1. Install exhaust hood. Use caulking compound to seal exterior wall opening around exhaust hood.
2. Connect vent to exhaust hood. Vent must fit inside exhaust hood. Secure vent to exhaust hood with 4" (10.2 cm) clamp.
3. Run vent to dryer location. Use the straightest path possible. See ?Determine vent path? in ?Plan Vent System.? Avoid 90° turns. Use clamps to seal all joints. Do not use duct tape, screws or other fastening devices that extend into the interior of the vent to secure vent.

Install Leveling Legs

**WARNING**

Excessive Weight Hazard
Use two or more people to move and install dryer. Failure to do so can result in back or other injury.

1. To protect the floor, use a large flat piece of cardboard from the dryer carton. Place cardboard under the entire back edge of the dryer.
2. Firmly grasp the body of the dryer (not the console panel). Gently lay the dryer on the cardboard. See illustration.
3. Examine the leveling legs. Find the diamond marking.

4. Screw the legs into the leg holes by hand. Use a wrench to finish turning the legs until the diamond marking is no longer visible.

5. Place a carton corner post from dryer packaging under each of the 2 dryer back corners. Stand the dryer up. Slide the dryer on the corner posts until it is close to its final location. Leave enough room to connect the exhaust vent.

---

**Level Dryer**

Check the levelness of the dryer. Check levelness first side to side, then front to back.

If the dryer is not level, prop up the dryer using a wood block. Use a wrench to adjust the legs up or down and check again for levelness.

---

**Connect Vent**

1. Using a 4" (10.2 cm) clamp, connect vent to exhaust outlet in dryer. If connecting to existing vent, make sure the vent is clean. The dryer vent must fit over the dryer exhaust outlet and inside the exhaust hood. Check that the vent is secured to exhaust hood with a 4" (10.2 cm) clamp.

2. Move dryer into its final location. Do not crush or kink vent.

3. (On gas models) Check that there are no kinks in the flexible gas line.

4. Once the exhaust vent connection is made, remove the corner posts and cardboard.

---

**Reverse Door Swing**

You can change your door swing from a right-side opening to a left-side opening, if desired.

---

**Remove the Door**

1. Open the dryer door. Remove the 4 screws that hold the door hinge on the front panel of the dryer. Loosen, but do not remove, the screw with the top keyhole opening last (second from the top).

---

**Reverse the hinge and hinge bracket**

1. Place the inner door, screw head side up, on the work surface.

2. Remove the 4 screws that hold the hinge to the door.
3. Remove the 2 screws that hold the handle bracket to the door.

4. Move hinge to the other side and reattach with the 4 screws removed in Step 2.
5. Move handle bracket to the other side and reattach with the 2 screws removed in Step 3.
6. Set the inner door assembly aside.

Reinstalling the door
1. Check for fingerprints on the glass. Clean the glass if necessary.
2. Place the inner door assembly into the outer door assembly. Align the hinge in the opening on the side. To fit correctly, the inside door assembly edge is completely inside the outside door assembly edge.
3. Reassemble the inner and outer door assemblies with the 6 screws.

4. Replace the 2 handle screws for the door handle of the door assembly.
5. Remove the plug strip or label.

**Style 1: Remove the plug strip.**
Use a small flat-blade screwdriver to remove the plug strip in the door opening. Slide the head of the screwdriver under the top portion of the plug strip, being certain not to scratch the dryer surface. Lift up. Repeat in the middle and at the bottom. Remove the plug strip in the door opening and insert in the opposite side.

6. Insert a screw in the second opening from the top of the hinge opening and partially tighten. Hang the door by placing the top hinge keyhole over the second screw head and tighten the screw. By putting this screw in first, the door will hang in place while you insert and tighten the remaining 4 screws.

7. Close the door and check that it latches securely.

**Complete Installation**
1. Check that all parts are now installed. If there is an extra part, go back through the steps to see which step was skipped.
2. Check that you have all of your tools.
3. Dispose of/recycle all packaging materials.
4. Check the dryer's final location. Be sure the vent is not crushed or kinked.
5. Check that the dryer is level. See Level Dryer.
6. **In the U.S.A.**
   For power supply cord installation, plug into a grounded outlet. For direct wire installation, turn on power.
   **In Canada**
   Plug into a grounded 4 prong outlet. Turn on power.
7. Remove any protective film or tape remaining on the dryer.
8. Read Dryer Use.
9. Wipe the dryer drum interior thoroughly with a damp cloth to remove any dust.
10. Set the dryer on a full heat cycle (not an air cycle) for 20 minutes and start the dryer.

**If the dryer will not start, check the following:**
- Controls are set in a running or “On” position.
- Start button has been pushed firmly.
- Dryer is plugged into a grounded outlet and/or electrical supply is on.
- Household fuse is intact and tight, or circuit breaker has not tripped.
- Dryer door is closed.
To reduce the risk of fire, electric shock, or injury to persons, read the IMPORTANT SAFETY INSTRUCTIONS before operating this appliance.

Follow these basic steps to start your dryer. Please refer to specific sections of this manual for more detailed information. This manual covers several different models. Your dryer may not have all of the cycles and features described.

1. Clean lint screen before or after each cycle. See Cleaning the Lint Screen.
2. Place laundry in dryer and shut door.
3. Rotate the dial to select either an Automatic or Manual Cycle then press the CONTROL ON button. The preset settings and drying time for the cycle chosen will be displayed.

**To use an Automatic Cycle**

Point the dial to an Automatic Cycle.

**WARNING**

Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from dryer.

Do not dry anything that has ever had anything flammable on it (even after washing).

Failure to follow these instructions can result in death, explosion, or fire.

**WARNING**

Fire Hazard

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Items containing foam, rubber, or plastic must be dried on a clothesline or by using an Air Cycle.

Failure to follow these instructions can result in death or fire.

**WARNING:**

To reduce the risk of fire, electric shock, or injury to persons, read the IMPORTANT SAFETY INSTRUCTIONS before operating this appliance.

Select DRYNESS LEVEL to adjust how dry you want the load to be. The time displayed is an estimated length of the cycle based on the Dryness Level selected. As the cycle runs, the control senses the dryness of the load and adjusts the time automatically for the selected Dryness Level.

**NOTE:**

Time is not adjustable for Automatic Cycles. Pressing the Manual Dry Time (- or +) buttons will cause a triple beep, indicating that the time cannot be changed.

Press the EXTRA CARE feature button if this option is desired.
Press the CYCLE END SIGNAL button to set signal volume to desired level.  
Press and hold HOLD TO START button until dryer starts (about 1 second).

Once an Automatic cycle has started, the Extra Care feature and the Cycle End Signal level can be adjusted. Press the OFF button twice to stop the dryer and clear the settings, allowing you to select another cycle and Dryness Level.

How Automatic Cycle Work

This feature improves drying performance with Auto Moisture Sensing Plus, which advances the cycle as moisture is extracted from clothing. A thermistor (electronic temperature sensor) and moisture sensing strips in the dryer drum help measure the amount of moisture in the clothes as they tumble. An electronic control determines the load type to help save time, avoid overdrying, and increase the accuracy of the end dryness level. After the first 5 minutes of an automatic cycle, the estimated time display will adjust based on the approximate load size, cycle, dryness level selected and amount of moisture left in the clothes. When the clothes have reached approximately 80% of the dryness level selected, the estimated time display will adjust again, showing the final drying time. Auto Moisture Sensing Plus takes the guesswork out of drying time and enhances fabric care.

To use a Manual Cycle

Rotate the dial to select a Manual Cycle.  
Press MANUAL DRY TIME (- or +) buttons until the desired drying time is displayed. Tap - or + and the time will change by 1-minute intervals. Press and hold - or + and the time will change by 5-minute intervals. The initial time displayed is the actual drying time.

NOTE: The Manual Dry Time feature can be used only with Manual Cycles.

Press TEMP until the desired temperature illuminates.  
NOTE: Pressing the Dryness Level button will cause the triple beep indicating that this option is not selectable. Also, a Dryness Level is not indicated.

Press the EXTRA CARE feature button if this option is desired.

Press the CYCLE END SIGNAL button to set volume to desired level.

Press (and hold) HOLD TO START button until dryer starts (about 1 second).

While a Manual Cycle is running, you can change the settings for Time, Temperature, the Extra Care feature, and the Cycle End Signal. Press the OFF button twice to stop the dryer and clear the settings, allowing you to select another cycle.

Stopping Your Dryer

To stop your dryer at any time
Press OFF twice or open the door.

Pausing or Restarting

To pause the dryer at any time
Open the door or press OFF once.

To restart the dryer
Close the door and press and hold HOLD TO START button until dryer starts.

NOTE: Drying will continue from where the cycle was interrupted if you close the door and press Start within 5 minutes. If the cycle is interrupted for more than 5 minutes, the dryer will shut off. Select new cycle settings before restarting the dryer.

Control Locked

This feature allows you to lock your settings to avoid unintended use of the dryer. You can also use the Control Locked feature to avoid unintended cycle or option changes during dryer operation.

To enable the Control Locked feature when dryer is running:
Press and hold the CYCLE END SIGNAL button for 3 seconds. The control is locked when a single beep is heard and the Control Locked status light is on.

When the dryer is off, it is not necessary to press the Control On button before activating the Control Locked feature.

To unlock:
Press and hold the CYCLE END SIGNAL button for 3 seconds to turn this feature off.

NOTE: When the dryer is running and Control Locked is on, the dryer can be stopped by pressing the Off button, but can’t be restarted until the control is unlocked.

Drying and Cycle Tips

Select the correct cycle and dryness level or temperature for your load. If an Automatic Cycle is running, the display shows the estimated cycle time when your dryer is automatically sensing the dryness level of your load. If a Manual Cycle is running, the display shows the exact number of minutes remaining in the cycle.

Cool Down tumbles the load without heat during the last few minutes of all cycles. Cool Down makes the loads easier to handle and reduces wrinkling. The length of the Cool Down depends on the load size and dryness level.

Drying tips

Follow care label directions when they are available.
If desired, add a fabric softener sheet. Follow package instructions.
Remove the load from the dryer as soon as tumbling stops to reduce wrinkling. This is especially important for permanent press, knits and synthetic fabrics.
Avoid drying heavy work clothes with lighter fabrics. This could cause overdrying of lighter fabrics, leading to increased shrinking or wrinkling.

Cycle tips

Dry most loads using the preset cycle settings.
Refer to the Automatic or Manual Preset Cycle Settings chart (in the ?Cycles? section) for a guide to drying various loads.

Drying temperature and Dryness Level are preset when you choose an Automatic Cycle. You can choose a different dryness level, depending on your load by pressing the DRYNESS LEVEL button to select MORE or LESS.

If you wish to adjust the cycle length of a Manual Cycle, you must press the MANUAL DRY TIME (- or +) buttons. Adjust the temperature of a Manual Cycle by pressing TEMP until the desired temperature is selected.

NOTE: You cannot choose a Dryness Level with Manual Cycles.
Status Lights
You may follow the progress of your dryer with the drying status indicator lights.

- Sensing
- Wet
- Damp
- Cool Down
- Cycle Complete
- Extra Care
- Control Locked

Sensing
When a cycle is first turned on, the Sensing light illuminates until a wet item is detected.

In an Automatic Cycle, if a wet item has not been detected within 10 minutes, the Sensing light will turn off and the dryer will shut down.

In a Manual Cycle, if a wet item is not detected after 10 minutes the Wet light turns on and the selected cycle continues.

Wet
The Wet light will turn on when a wet item has been detected in the dryer. The Wet light will remain on until:
- The damp dry point is reached in an Automatic Cycle.
- The dryer enters the cool down period in a Manual Cycle.

Damp
The Damp light indicates that the load has reached the damp dry level.

NOTE: The Damp light is not used with Manual Cycles.

Cool Down
The Cool Down light illuminates during the cool down part of the cycle. Laundry is cooling down for ease in handling.

Cycle Complete
The Cycle Complete light illuminates when a drying cycle is finished. If the Extra Care feature has been selected, the Extra Care feature indicator light will also be on.

The Cycle Complete light turns off 1 hour after the end of a drying cycle (including the Extra Care cycle of 2 hours), when Off is pressed, or when the door is opened.

Extra Care Feature
The Extra Care feature light illuminates when this option is selected. This indicator stays on with the Cycle Complete light.

Control Locked
The Control Locked light illuminates when this option is enabled.

Indicator lights
Other indicator lights on the control panel show Cycle, Temperature and Cycle End Signal settings selected.

The time display will indicate the estimated or actual time remaining in a cycle.

Cycles
Select the drying cycle that matches the type of load you are drying. See Automatic preset or Manual preset cycle settings charts.

Automatic Cycles allow you to match the cycle to the load you are drying. See the following Automatic preset cycle settings chart. Each cycle dries certain fabrics at the recommended temperature. A sensor detects the moisture in the load and automatically adjusts the drying time for optimal drying.

- **Heavy Duty**
  Use this cycle to get High heat for heavyweight mixed loads, cotton towels or jeans.

- **Normal**
  Use this cycle to get Medium heat for drying sturdy fabrics such as work clothes and sheets.

- **Casual**
  Use this cycle to get Medium heat for drying no-iron fabrics such as sport shirts, casual business clothes and permanent press blends.

- **Delicate**
  Use this cycle to get Low heat for drying synthetic fabrics, washable knit fabrics and no-iron finishes.

- **Super Delicate**
  Use this cycle to get Extra-Low heat to gently dry items such as lingerie, exercise wear or sheer curtains.
**Automatic preset cycle settings**

<table>
<thead>
<tr>
<th>Automatic Cycles</th>
<th>Load Type</th>
<th>Temp.</th>
<th>Time* (Minutes)</th>
</tr>
</thead>
<tbody>
<tr>
<td>HEAVY DUTY</td>
<td>Heavyweight mixed loads,</td>
<td>High</td>
<td>40</td>
</tr>
<tr>
<td></td>
<td>towels, jeans</td>
<td></td>
<td></td>
</tr>
<tr>
<td>NORMAL</td>
<td>Corduroys, work clothes,</td>
<td>Medium</td>
<td>34</td>
</tr>
<tr>
<td></td>
<td>sheets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CASUAL</td>
<td>Permanent press,</td>
<td>Medium</td>
<td>36</td>
</tr>
<tr>
<td></td>
<td>synthetics</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DELICATE</td>
<td>Lingerie, blouses,</td>
<td>Low</td>
<td>28</td>
</tr>
<tr>
<td></td>
<td>washable woolens</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SUPER DELICATE</td>
<td>Exercise wear,</td>
<td>Extra Low</td>
<td>22</td>
</tr>
<tr>
<td></td>
<td>sheer curtains, lace</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Estimated Time with Dryness Level (medium) setting.

**MANUAL CYCLES**

Use Manual Cycles to select a specific amount of drying time and a drying temperature. When a Manual Cycle is selected, the ESTIMATED TIME REMAINING display shows the actual time remaining in your cycle. You can change the actual time in the cycle by pressing the Manual Dry Time (- or +) buttons.

**Timed Dry**

Use this cycle to complete drying if items are still damp after an Automatic Cycle. Timed Dry is also useful for drying heavyweight and bulky items, such as bedspreads and work clothes.

**Touchup**

Use this setting to help smooth out wrinkles from such items as clothes packed in a suitcase or items wrinkled from being left in the dryer too long.

**Rapid Dry**

Use this cycle for drying small loads or loads that need a short drying time.

**Manual preset cycle settings**

<table>
<thead>
<tr>
<th>Manual Cycles</th>
<th>Load Type</th>
<th>Temp.</th>
<th>Default Time (Minutes)</th>
</tr>
</thead>
<tbody>
<tr>
<td>TIMED DRY</td>
<td>Heavyweight, bulky items,</td>
<td>High</td>
<td>40</td>
</tr>
<tr>
<td></td>
<td>bedspreads, work clothes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TOUCHUP</td>
<td>Helps to smooth out</td>
<td>Medium</td>
<td>20</td>
</tr>
<tr>
<td></td>
<td>wrinkles</td>
<td></td>
<td></td>
</tr>
<tr>
<td>RAPID DRY</td>
<td>Small loads</td>
<td>High</td>
<td>27</td>
</tr>
</tbody>
</table>

**Additional Features**

**Extra Care Feature**

When you are unable to remove a load of clothes from the dryer as soon as it stops, wrinkles can form. The Extra Care feature periodically tumbles, rearranges and fluffs the load to help reduce wrinkling.

Press the Extra Care feature to get up to 120 minutes of heat-free, periodic tumbling at the end of a cycle.

Stop at any time by pressing the Extra Care feature or opening the dryer door.

For the Casual Cycle, the Extra Care feature is preset to "On." The other Automatic Cycles will retain the Extra Care feature setting. (For example, if you select the Extra Care feature in the Normal cycle, the Extra Care feature will be on the next time you select the Normal cycle.)

**NOTE**: If you do not select the Extra Care feature, the dryer stops after the cool down period.

**Temperature**

Temperature settings are used with the Manual Cycles. Press TEMP until the desired temperature setting illuminates. Temperature settings cannot be used with the Automatic Cycles.

- High
- Medium
- Low
- Extra Low
- Air Only

**Air Only**

Use the Air Only setting for items that require drying without heat such as rubber, plastic and heat-sensitive fabrics. This chart shows examples of items that can be dried using Air Only.

<table>
<thead>
<tr>
<th>Type of Load</th>
<th>Time* (Minutes)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foam rubber - pillows, padded bras,</td>
<td>20 - 30</td>
</tr>
<tr>
<td>stuffed toys</td>
<td></td>
</tr>
<tr>
<td>Plastic - Shower curtains,</td>
<td>20 - 30</td>
</tr>
<tr>
<td>tablecloths</td>
<td></td>
</tr>
<tr>
<td>Rubber-backed rugs</td>
<td>40 - 50</td>
</tr>
<tr>
<td>Olefin, polypropylene, sheer nylon</td>
<td>10 - 20</td>
</tr>
</tbody>
</table>

*Reset time to complete drying, if needed.

**When using Air Only**

- Check that coverings are securely stitched.
- Shake and fluff pillows by hand periodically during the cycle.
- Dry item completely. Foam rubber pillows are slow to dry.

**NOTE**: Automatic Cycles are not available when using the Air Only setting.
Cycle End Signal
The Cycle End Signal produces an audible sound when the drying cycle is finished. Promptly removing clothes at the end of the cycle reduces wrinkling.

Press and release the (ADJUSTABLE) CYCLE END SIGNAL to adjust the sound level or turn off the signal. Your dryer may vary from the model shown and may not have the same feature as shown here.

NOTE: When the Extra Care feature is selected and the Cycle End Signal is on, an audible sound will emit every 5 minutes until the clothes are removed, or the Extra Care feature is finished.

Drying Rack
The drying rack is useful for drying items you would not necessarily want to tumble dry or that you would normally line dry (for example, sweaters).

To use the drying rack
Do not remove the lint screen.
1. Open dryer door.

2. Place drying rack inside dryer drum, positioning the back wire on the ledge of the inner dryer back panel. Push down on front edge of drying rack to secure over the lint screen.

3. Put the wet items on top of the rack. Leave space between the items so air can reach all the surfaces.

NOTE: Do not allow items to hang over the edge of the rack.

4. Close the door.
5. Select a Manual cycle, and choose a temperature or Air Only (see following chart). Items containing foam, rubber or plastic must be dried on a clothesline or by using the Air Only temperature setting.
6. You must select a time by pressing the MANUAL DRY TIME (- or +) buttons. Reset time as needed to complete drying. Refer to the following table.
7. Press (and hold) HOLD TO START button (about 1 second).

NOTE: You must remove rack for normal tumbling. Do not use automatic cycles with the drying rack.

This chart shows examples of items that can be rack dried and the suggested cycle, temperature setting and drying time. Actual drying time will depend on the amount of moisture items hold.

<table>
<thead>
<tr>
<th>Rack Dry</th>
<th>Setting</th>
<th>Temp.</th>
<th>Time*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wool Sweaters</td>
<td>Timed Dry</td>
<td>Low</td>
<td>60</td>
</tr>
<tr>
<td>Block to shape and lay flat on the rack</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stuffed toys or pillows</td>
<td>Timed Dry</td>
<td>Low</td>
<td>60</td>
</tr>
<tr>
<td>Cotton or polyester fiber filled</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stuffed toys or pillows</td>
<td>Timed Dry</td>
<td>Air Only (no heat)</td>
<td>90</td>
</tr>
<tr>
<td>Foam rubber filled</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sneakers or canvas shoes</td>
<td>Timed Dry</td>
<td>Air Only (no heat)</td>
<td>90</td>
</tr>
</tbody>
</table>

* (Minutes) Reset time to complete drying, if needed.
COMPONENT ACCESS

This section instructs you on how to service each component inside the Epic Front-Loading Gas and Electric Dryers. The components and their locations are shown below.

COMPONENT LOCATIONS

Electronic Control Board

Drum Light

User Interface

Drum Roller (1 of 4)

Belt & Drum

Thermal Cutoff (Electric Only)

High-Limit Thermostat

Heater (Or Gas Burner)

NOT SHOWN:
Door Switch & Moisture Sensor

Belt Switch (Mounted On Drive Motor Bracket)

Drive Motor

Thermal Fuse

Thermistor

Burner Funnel

Gas Burner Assembly

Flame Sensor

Ignitor

High-Limit Thermostat

Coil Assembly

Gas Regulator
**REMOVING THE ELECTRONIC CONTROL BOARD**

### WARNING

**Electrical Shock Hazard**
Disconnect power before servicing. Replace all parts and panels before operating. Failure to do so can result in death or electrical shock.

1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Pull the dryer away from the wall far enough to access the back.
4. Remove the three hex-head screws from the rear flange of the dryer’s top cover. **NOTE:** The top cover screws have nylon flat washers on them. Be sure to use these screws when you reinstall the top cover.

### Slide Top Cover Back

5. Lift the rear of the top cover and slide it back so the tabs clear the catches on the bracket, and remove the cover from the unit. **NOTE:** Make sure that the tabs slide under the bracket catches when you reinstall the top cover.

### Cover Flange Tab

6. Remove the three screws from the electronic control board bracket and pull the bracket away from the side of the dryer so you can access the connectors.

### Under Bracket Catch

7. Disconnect the 3-wire connector from the main harness.
8. Remove the following connectors and wires from the electronic control board:
   5-wire connector at P1.
   Red and black wires at relay K1.
   7-wire connector at P2.
   Ribbon cables at P3 and P4.

9. Remove the 1/4 inch hex-head screw from the electronic control board.

10. Squeeze the two board supports and remove the electronic control board from the bracket.
REMOVING THE CONSOLE & THE TOUCHPAD SUBASSEMBLY

WARNING

Electrical Shock Hazard
Disconnect power before servicing.
Replace all parts and panels before operating.
Failure to do so can result in death or electrical shock.

1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Pull the dryer away from the wall and remove the top cover (see steps 4 and 5 on page 4-2 for the procedure).
4. Remove the three screws from the electronic control board bracket, and tip the bracket assembly inside the dryer (see step 6 on page 4-2 for the procedure).
5. Disconnect the ends of the two ribbon cables from the electronic control board connectors P3 and P4.
6. Remove the two screws from the console bracket.
7. Open the door and pull out on the bottom of the console to release the locking tabs from the door panel.
8. Lift the console straight up until the brackets are free of the left and right side panel flanges and remove the console.

Viewed From Back Of Console
9. Place the console assembly on a padded work surface with the bracket side facing up, as shown in step 10.

10. Remove the four hex-head screws from the console bracket and remove the bracket.

11. Remove the selector knob.

12. Remove the touchpad subassembly from the console by unsnapping the six catches. Use your thumb or a screwdriver.
REMOVING THE DOOR SWITCH

1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Pull the dryer away from the wall and remove the top cover (see steps 4 and 5 on page 4-2 for the procedure).
4. Remove the console (see page 4-4 for the procedure). Tip the console back and lay it on a padded surface.
5. Push the wire holder out of the chassis hole.
6. Press a screwdriver blade against the locking arms on each side of the door switch, (from behind the cutout), and push the switch and wiring harness out.

Electrical Shock Hazard
Disconnect power before servicing.
Replace all parts and panels before operating.
Failure to do so can result in death or electrical shock.

WARNING
REMOVING THE THERMAL FUSE, THERMISTOR, DRIVE MOTOR, & BELT SWITCH

1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Open the dryer door and remove the lint filter screen, then close the door.
4. Remove the two hex-head screws from the bottom flange of the toe panel. Pull the panel out at the bottom, pull down, and remove the panel.
5. Remove the hex-head screw from the lint duct bracket and remove the bracket.
6. Remove the three hex-head screws from the lint duct and remove the duct.
7. To remove the thermal fuse or thermistor:
   a) Remove the two wires from the terminals.
   b) Remove the two hex-head screws.

Electrical Shock Hazard
Disconnect power before servicing. Replace all parts and panels before operating. Failure to do so can result in death or electrical shock.

WARNING

To be continued on the next page.
8. **To remove the drive motor:**
   a) Remove the wires from the thermal fuse and thermistor terminals (see the photo in step 7 on page 4-7).
   b) Reach around behind the drive motor and push the idler wheel arm to the left, then remove the tension, and remove the belt from the idler pulley.

   ![Diagram of motor and idler pulley]

   Refer to the photos at the top of the right column for the next two steps.
   c) Reach around to the back of the drive motor and attach a 7/16 inch open-end wrench over the flat of the motor shaft, and a ratchet with a 1/2 inch drive on the blower wheel hub.
   d) Turn the blower wheel clockwise (shown by the “REMOVE” arrow that is embossed on the front of the wheel) and remove the wheel from the motor shaft.

   ![Diagram of motor wheel removal]

   e) Remove the three hex-head screws from the blower housing and remove it.

   ![Diagram of housing removal]
9. To remove the belt switch:
   a) Remove the 3/8 inch hex shoulder-washer screw from the idler pulley assembly and remove the assembly.
   b) Remove the two screws from the belt switch and remove it from the motor.
   c) Disconnect the blue wires from the belt switch terminals.

h) Remove the two hex washer-head mounting screws from the drive motor, then lift the right side of the motor slightly, pull the two tabs on the left side out of the chassis slots, and remove the drive motor.

g) Lift the top locking tab of the motor harness plug and pull the top pins away from the motor connector, then release the bottom tab, and remove the plug.
4-10

REMOVING THE HEATER, THE HIGH-LIMIT THERMOSTAT, & THERMAL CUTOFF (ELECTRIC DRYERS ONLY)

1. Unplug dryer or disconnect power.

2. Remove the two hex-head screws from the bottom flange of the toe panel. Pull the panel out at the bottom, pull down, and remove the panel.

3. Remove the hex-head screw from the heater shield and remove the shield.

4. To remove the heater:
   a) Remove the two wires from the terminal block (see photo in step 5).
   b) Remove the hex-head screw from the heater housing, and slide the heater out of the duct.

**WARNING**

Electrical Shock Hazard
Disconnect power before servicing. Replace all parts and panels before operating. Failure to do so can result in death or electrical shock.

Electrical Shock Hazard
Disconnect power before servicing. Replace all parts and panels before operating. Failure to do so can result in death or electrical shock.

- Toe Panel Screws
- Toe Panel
- High-Limit Thermostat, Thermal Cutoff, & Heater Area
- Heater Housing Screw
- Heater Shield
- Screw
5. **To remove the high-limit thermostat or the thermal cutoff:**
   a) Disconnect the wires from the high-limit thermostat or the thermal cutoff.
   b) Remove the two hex-head screws.

![Image of electrical components: High-Limit Thermostat (Red-White & Black Wires), Heater Terminal Block (Red & Red-White Wires), Thermal Cutoff (Red & Black Wires).]
REMOVING THE BELT, DRUM, & ROLLERS

WARNING

Electrical Shock Hazard
Disconnect power before servicing. Replace all parts and panels before operating. Failure to do so can result in death or electrical shock.

1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Pull the dryer away from the wall and remove the top cover (see steps 4 and 5 on page 4-2 for the procedure).
4. Remove the console (see page 4-4 for the procedure).
5. Remove the lint duct (see steps 3 through 6 on page 4-7 for the procedure).
6. Reach around behind the drive motor and push the idler wheel arm to the left, then remove the tension, and remove the belt from the idler pulley.
7. Disconnect the 3-wire moisture sensor connector from the main harness connector.
8. Disconnect the 3-wire door switch connector from the electronic control board connector.
9. Loosen the two top front panel screws.
10. Remove the two bottom front panel screws.

Electrical Shock Hazard
Disconnect power before servicing. Replace all parts and panels before operating. Failure to do so can result in death or electrical shock.

UNPLUG DRYER OR DISCONNECT POWER.

TURN OFF GAS SUPPLY TO DRYER.

PULL THE DRYER AWAY FROM THE WALL AND REMOVE THE TOP COVER.

REMOVE THE CONSOLE.

REMOVE THE LINT DUCT.

REACH AROUND BEHIND THE DRIVE MOTOR AND PUSH THE IDLER WHEEL ARM TO THE LEFT, THEN REMOVE THE TENSION, AND REMOVE THE BELT FROM THE IDLER PULLEY.

DISCONNECT THE 3-WIRE MOISTURE SENSOR CONNECTOR FROM THE MAIN HARNESS CONNECTOR.

DISCONNECT THE 3-WIRE DOOR SWITCH CONNECTOR FROM THE ELECTRONIC CONTROL BOARD CONNECTOR.

LOSEN THE TWO TOP FRONT PANEL SCREWS.

REMOVE THE TWO BOTTOM FRONT PANEL SCREWS.
11. **To remove the belt and drum:**

a) Grasp the sides, lift, and pull the front panel forward so that the top screws are free of the keyhole slots. Lower the panel so that the drum sits on the components inside the cabinet, and slide the front panel and rollers away from the drum.

b) Slide the belt off the drum.

c) Lift the drum and remove it from the unit.

**REASSEMBLY NOTE:** Use the following illustration as a guide when installing a new belt.
**DRUM INSTALLATION NOTE:** Be sure to position the drum with the clip toward the rear when you reinstall it.

**NOTE:** There are two rollers on the front panel and two on the rear panel, as shown below.

12. **To remove a roller:**
   
a) Pry the sides of the triangular ring out of the groove in the roller support with a small screwdriver.

b) Slide the roller off the roller support.
REMOVING THE DRUM LIGHT SOCKET

1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Open the dryer door.
4. Remove the screw from the drum light lens and remove the lens.
5. Remove the bulb from the drum light socket.
6. Remove the screw from the drum light holder and pull it forward so you can access the wires.
7. Disconnect the wire connectors from the light socket terminals.

**WARNING**

Electrical Shock Hazard
Disconnect power before servicing.
Replace all parts and panels before operating.
Failure to do so can result in death or electrical shock.

Continued on the next page.
8. Squeeze the locking arms and remove the socket from the drum light holder.
REMOVING THE MOISTURE SENSOR

**WARNING**

Electrical Shock Hazard
Disconnect power before servicing. Replace all parts and panels before operating. Failure to do so can result in death or electrical shock.

1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Open the dryer door and remove the lint filter screen.
4. Remove the two front screws from the outlet grille.
5. Remove the three inside screws from the outlet grille.
6. Pull the moisture sensor away from the dryer and disconnect the black and yellow-red wires from the moisture sensor strips.
REMOVING THE BURNER ASSEMBLY, FLAME SENSOR, AND HIGH-LIMIT THERMOSTAT (GAS DRYERS ONLY)

1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Remove the two hex-head screws from the bottom flange of the toe panel. Pull the panel out at the bottom, pull down, and remove the panel.

4. To remove the burner assembly:
   a) Remove the two hex-head screws from the burner support bracket, and pull the bracket away from the burner assembly.

Electrical Shock Hazard
Disconnect power before servicing. Replace all parts and panels before operating. Failure to do so can result in death or electrical shock.

WARNING

Screws
Burner Support
Burner Assembly
Toe Panel
Toe Panel Screws
b) Disconnect the following wires from the burner assembly:
   - Blue and white wires from the flame sensor terminals.
   - 2-wire connector from the ignitor.
   - 2-wire and 3-wire connectors from the coil assembly.

c) Disconnect the gas line from the burner manifold at the right rear corner of the dryer.

d) Loosen the burner manifold clamp at the inside back of the dryer.

e) Remove the two hex-head screws from the burner mounting bracket, and pull the burner assembly out of the unit.

\[\text{Flame Sensor}
\begin{array}{c}
\text{Wht & Blu Wires}
\end{array}
\begin{array}{c}
\text{Coil Assembly}
\end{array}
\begin{array}{c}
\text{2-Wire Connector}
\end{array}
\]

\[\text{3-Wire Connector}
\begin{array}{c}
\text{Ignitor Connector}
\end{array}
\]

f) \textbf{To remove the ignitor} from the burner assembly, loosen the 5/16 inch hex-head screw, and remove the ignitor from the mounting bracket.

\[\text{Ignitor}
\begin{array}{c}
\text{Screw}
\end{array}
\begin{array}{c}
\text{Bracket}
\end{array}
\]

\[\text{Continued on the next page.}\]
g) **To remove the coils** from the burner assembly, remove the two screws from the bracket, and lift the two coils off the cores.

b) Remove the hex-head screw from the flame sensor and remove the sensor from the venturi.

5. **To remove the flame sensor:**
   a) Remove the two hex-head screws from the venturi and pull it forward so you can access the flame sensor.

6. **To remove the high-limit thermostat:**
   a) Remove the venturi (see step 5).
   b) Disconnect the two wire connectors from the high-limit thermostat.
   c) Remove the two hex-head screws from the high-limit thermostat and remove the thermostat.
COMPONENT TESTING

Before testing any of the components, perform the following checks:

• Control failure can be the result of corrosion on connectors. Therefore, disconnecting and reconnecting wires will be necessary throughout test procedures.
• All tests/checks should be made with a VOM or DVM having a sensitivity of 20,000 ohms-per-volt DC, or greater.
• Check all connections before replacing components, looking for broken or loose wires, failed terminals, or wires not pressed into connectors far enough.
• Resistance checks must be made with power cord unplugged from outlet, and with wiring harness or connectors disconnected.

For any additional test beyond what is covered in this Component Testing section, refer to the Tech Sheet that is supplied with the product.

WARNING

Electrical Shock Hazard
Disconnect power before servicing.
Replace all parts and panels before operating.
Failure to do so can result in death or electrical shock.

HEATER

Refer to page 4-10 for the procedure for servicing the heater.

1. Unplug dryer or disconnect power.
2. Disconnect one of the wire connectors from the heater terminal block.
3. Set the ohmmeter to the R X 1 scale.
4. Touch the ohmmeter test leads to the terminals on the heater terminal block. The meter should indicate between 7 and 12 Ω.
DRIVE MOTOR
Refer to page 4-7 for the procedure for servicing the drive motor.
1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Disconnect the plug from the motor connector.
4. Set the ohmmeter to the R X 1 scale.
5. Touch one ohmmeter test lead to the blue motor wire connector, and the other test lead to connector pin 5 (white-orange wire). The meter should indicate between 2.4 and 3.6 Ω (main winding).
6. Touch one ohmmeter test lead to the blue motor wire connector, and the other test lead to connector pin 3 (violet wire). The meter should indicate between 2.4 and 3.8 Ω (start winding).
7. If either resistance is much larger than 4 Ω, replace the motor.
If the resistances at the motor are correct, check for a failed belt switch.
If the belt switch is okay, check for an open circuit between the motor and the electronic control board.
THERMAL FUSE

Refer to page 4-7 for the procedure for servicing the thermal fuse.

**Electric Dryers:** The thermal fuse is wired in series with the drive motor. If the thermal fuse opens, 91°C (196°F), power to the motor is turned off. A centrifugal switch on the motor also opens the heater circuit.

Once the thermal fuse has opened, it will not reset, and must be replaced. Check for a failed thermistor, or a shorted heater element.

**Gas Dryers:** The thermal fuse is wired in series with the gas valve. If the thermal fuse opens, 91°C (196°F), power to the valve is turned off. A centrifugal switch on the motor also opens the heater circuit.

Once the thermal fuse has opened, it will not reset, and must be replaced. Check for a failed thermistor.

**WARNING**

Electrical Shock Hazard

Disconnect power before servicing.
Replace all parts and panels before operating.
Failure to do so can result in death or electrical shock.

1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Disconnect the wires from the thermal fuse.
4. Set the ohmmeter to the R X 1 scale.
5. Touch the ohmmeter test leads to the thermal fuse terminals. The meter should indicate continuity (0 Ω). If the meter indicates an open circuit (infinite), replace the thermal fuse.
**THERMISTOR**

Refer to page 4-7 for the procedure for servicing the thermistor.

The thermistor monitors the exhaust temperature. The changes in thermistor resistance signals the electronics control, which cycles the high-limit thermostat on and off to maintain the desired temperature.

1. Turn the dryer off but keep the electrical supply connected.
2. Make sure that the dryer is empty and that the lint screen is clean.
3. Close the dryer door.
4. Select **Heavy Duty**, **Timed Dry**, + or –, **Cycle End Signal** (Loud), and **Start**.
5. If error codes **E1** or **E2** flash on the display after 1 minute and the dryer turns off, the thermistor, or the wire harness, is either shorted or open. Check the wire connections at the thermistor or the electronic control board. If wiring checks okay, replace the thermistor.
6. If the dryer seems to operate normally, remove the exhaust vent and start the dryer.
7. Select the desired temperature cycle to be tested, and select 20 minutes of **Timed Dry** heat using the + or – pushbuttons.

8. Hold a glass bulb thermometer capable of reading from 32°C to 82°C (90°F to 180°F) in the center of the exhaust outlet. Measure the exhaust temperatures with the heater on and off. The correct exhaust temperatures for the various settings are shown in the following chart.

<table>
<thead>
<tr>
<th>TEMPERATURE</th>
<th>HEAT TURNS</th>
<th>HEAT TURNS</th>
</tr>
</thead>
<tbody>
<tr>
<td>SETTING</td>
<td>OFF</td>
<td>ON</td>
</tr>
<tr>
<td>High</td>
<td>68°C ±6° (155°F ±10°)</td>
<td>6 - 8°C</td>
</tr>
<tr>
<td>Medium</td>
<td>60°C ±6° (140°F ±10°)</td>
<td>below the heat</td>
</tr>
<tr>
<td>Low</td>
<td>52°C ±6° (125°F ±10°)</td>
<td>turn off</td>
</tr>
<tr>
<td>Extra</td>
<td>41°C ±3° (105°F ±5°)</td>
<td>temperature</td>
</tr>
<tr>
<td>Low</td>
<td>(105°F ±5°)</td>
<td></td>
</tr>
</tbody>
</table>

9. If the exhaust temperature is not within the specified limits, check the resistance of the thermistor, as shown in the following chart. If the resistance is okay, replace the electronic control board.

<table>
<thead>
<tr>
<th>THERMISTOR RESISTANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TEMP</strong></td>
</tr>
<tr>
<td>°C (°F)</td>
</tr>
<tr>
<td>10° (50°)</td>
</tr>
<tr>
<td>16° (60°)</td>
</tr>
<tr>
<td>21° (70°)</td>
</tr>
<tr>
<td>27° (80°)</td>
</tr>
<tr>
<td>32° (90°)</td>
</tr>
<tr>
<td>38° (100°)</td>
</tr>
</tbody>
</table>
THERMAL CUTOFF
(ELECTRIC DRYERS ONLY)

Refer to page 4-10 for the procedure for servicing the thermal cutoff.

The thermal cutoff is a non-resettable device. The cutoff temperature is 178°C (352°F).

If the dryer does not heat and there is 240 VAC to the dryer, perform the following test.

1. Unplug dryer or disconnect power.
2. Disconnect the wires from the thermal cutoff.
3. Set the ohmmeter to the R X 1 scale.
4. Touch the ohmmeter test leads to the thermal cutoff terminals. The meter should indicate continuity (0 Ω). If the meter indicates an open circuit (infinite), replace both the thermal cutoff and the high-limit thermostat. In addition, check for a failed heater element, or a blocked, or improper exhaust system.
DOOR SWITCH
Refer to page 4-6 for the procedure for servicing the door switch.

1. Go into the Diagnostic Test mode on page 6-2. The door switch function is verified with a beep each time the door is opened and closed, and an alpha numeric code appears in the display (“0E”, “0g”, “1E”, or “2E”).

2. If any of the conditions are not met, or if one of the dryer model codes listed above is displayed when the door is closed, check that the wires between the door switch and the electronic control board are properly connected.

If the wiring is okay, perform the resistance tests.

Resistance Tests
1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Close the dryer door.
4. Disconnect the 3-wire connector from the door switch to the electronic control board.
5. Set the ohmmeter to the R X 1 scale.

Refer to the illustration below for the following tests.

6. Touch the black ohmmeter test lead to the white wire pin in the connector and leave it there for the remaining tests.
7. Touch the red ohmmeter test lead to the brown wire pin in the connector. The meter should indicate an open circuit (infinite).
8. Touch the red ohmmeter test lead to the blue wire pin in the connector. The meter should indicate a closed circuit (0 ohms).
9. Open the dryer door.
10. Touch the red ohmmeter test lead to the blue wire pin in the connector. The meter should indicate an open circuit (infinite).
11. Touch the red ohmmeter test lead to the brown wire pin in the connector. The meter should indicate a closed circuit (0 ohms).
12. If the resistance test is incorrect, replace the wire and door switch assembly, (see page 4-6 for the procedure), and retest.
GAS BURNER COILS
Refer to page 4-18 for the procedure for servicing the gas burner assembly.
1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Disconnect the wire connectors from the coil terminals.
4. Set the ohmmeter to the R X 100 scale.
5. Touch the ohmmeter test leads to the 2-terminal coil. The meter should indicate between 1000 and 1300 Ω.
6. Touch the ohmmeter test leads to the 3-terminal coil. The meter should indicate as follows:
   - Pins 1 & 2 = 1300 to 1400 Ω
   - Pins 1 & 3 = 500 to 600 Ω
   - Pins 4 & 5 = 1200 to 1300 Ω

WARNING
Disconnect power before servicing.
Replace all parts and panels before operating.
Failure to do so can result in death or electrical shock.

BURNER IGNITOR
Refer to page 4-18 for the procedure for servicing the gas burner assembly.
1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Disconnect the ignitor wire connector from the main harness connector.
4. Set the ohmmeter to the R X 1 scale.
5. Touch the ohmmeter test leads to the 2-wire connector pins. The meter should indicate between 50 and 250 Ω.
WARNING

Electrical Shock Hazard
Disconnect power before servicing.
Replace all parts and panels before operating.
Failure to do so can result in death or electrical shock.

FLAME SENSOR
Refer to page 4-18 for the procedure for servicing the flame sensor.
1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Disconnect the wire connectors from the flame sensor terminals.
4. Set the ohmmeter to the R X 1 scale.
5. Touch the ohmmeter test leads to the flame sensor terminals. The meter should indicate a closed circuit (0 Ω).

HIGH-LIMIT THERMOSTAT
Refer to pages 4-10 or 4-18 for the procedure for servicing the high-limit thermostat.
1. Unplug dryer or disconnect power.
2. Turn off gas supply to dryer.
3. Disconnect the wire connectors from the high-limit thermostat terminals.
4. Set the ohmmeter to the R X 1 scale.
5. Touch the ohmmeter test leads to the high-limit thermostat terminals. The meter should indicate a closed circuit (0 Ω).
### DIAGNOSTICS AND TROUBLESHOOTING

**Diagnostics**

#### IMPORTANT

**Electrostatic Discharge (ESD)**

Sensitive Electronics

ESD problems are present everywhere. ESD may damage or weaken the electronic control board. The new control assembly may appear to work well after repair is finished, but failure may occur at a later date due to ESD stress.

- Use an anti-static wrist strap. Connect wrist strap to green ground connection point or unpainted metal in the appliance.
- **OR**
  - Touch your finger repeatedly to a green ground connection point or unpainted metal in the appliance.

- Before removing the part from its package, touch the anti-static bag to a green ground connection point or unpainted metal in the appliance.

- Avoid touching electronic parts or terminal contacts; handle electronic control board by edges only.

- When repackaging failed electronic control board in anti-static bag, observe above instructions.

#### DIAGNOSTIC GUIDE

Before servicing, check the following:

- Make sure there is power at the wall outlet.
- Has a household fuse blown or circuit breaker tripped? Time delay fuse?
- Is dryer vent properly installed and clear of lint or obstructions?
- All tests/checks should be made with a VOM or DVM having a sensitivity of 20,000 ohms per volt DC or greater.
- Check all connections before replacing components. Look for broken or loose wires, failed terminals, or wires not pressed into connectors far enough.
- The most common cause for control failure is corrosion on connectors. Therefore, disconnecting and reconnecting wires will be necessary throughout test procedures.
- Connectors: Look at top of connector. Check for broken or loose wires. Check for wires not pressed into connector far enough to engage metal barbs.
- Resistance checks must be made with power cord unplugged from outlet.

### WARNING

**Electrical Shock Hazard**

Disconnect power before servicing. Replace all parts and panels before operating. Failure to do so can result in death or electrical shock.

**Important**

Electrostatic Discharge (ESD)

Sensitive Electronics

ESD problems are present everywhere. ESD may damage or weaken the electronic control board. The new control assembly may appear to work well after repair is finished, but failure may occur at a later date due to ESD stress.

- Use an anti-static wrist strap. Connect wrist strap to green ground connection point or unpainted metal in the appliance.
- **OR**
  - Touch your finger repeatedly to a green ground connection point or unpainted metal in the appliance.

- Avoid touching electronic parts or terminal contacts; handle electronic control board by edges only.
- When repackaging failed electronic control board in anti-static bag, observe above instructions.
DISPLAY FAULT/ERROR CODES

<table>
<thead>
<tr>
<th>DISPLAY</th>
<th>DESCRIPTION</th>
<th>EXPLANATION AND RECOMMENDED PROCEDURE</th>
</tr>
</thead>
<tbody>
<tr>
<td>PF</td>
<td>Power failure</td>
<td>“PF” flashes to indicate that a power failure occurred while the dryer was running. Press HOLD TO START or press OFF/Pause to clear the display.</td>
</tr>
<tr>
<td>E1</td>
<td>Thermistor open</td>
<td>“E1” flashes if the thermistor is open. See TEST #3a.</td>
</tr>
<tr>
<td>E2</td>
<td>Thermistor shorted</td>
<td>“E2” flashes if the thermistor has shorted. See TEST #3a.</td>
</tr>
<tr>
<td>E3</td>
<td>User interface or software mismatch</td>
<td>“E3” flashes when there is a keyswitch or software mismatch. This error code will ONLY appear when in the Diagnostic Test mode. See TEST #5.</td>
</tr>
</tbody>
</table>

DIAGNOSTIC TESTS

These tests allow factory or service personnel to test and verify all inputs to the electronic control board. It would be a good idea to perform a quick, overall checkup of the dryer with these tests before going to any specific troubleshooting tests.

Activating The Diagnostic Test Mode

1. Be sure the dryer is in the Standby Mode (plugged in and all indicators off).
2. Press the following button sequence within 5 seconds of power up:
   + (more time)
   – (less time)
   + (more time)
   – (less time)
3. If this test mode has been entered successfully, all indicators on the console are illuminated, with “88” showing in the “Estimated Time Remaining” (2-digit) display.

If the entry into the diagnostic mode was unsuccessful, take the following actions for specific indications:

Indication 1: None of the indicators or display turns on.

Action: Select any Manual Cycle. If the indicators turn on, then try to change the dryer time by pressing the + and – buttons. If either button fails to change the time, something is faulty with one of those buttons, and it is not possible to enter the diagnostic mode. Remove the console electronics and housing. If no indicators come on after pressing the Manual Cycle buttons, go to TEST #1 (Supply Connections) on page 6-4.

Indication 2: E1 or E2 flashes on the display.

Action: Proceed to TEST #3a (Thermistor Test) on page 6-8.

Indication 3: E3 flashes on the display.

Action: Check to make sure that the correct electronic control board, console electronics, and housing are installed.
**Diagnostic: Console switches and indicators.**

Pressing each button, or turning the cycle selector to each cycle, should cause a beep tone and control one or more LEDs. Pressing the Hold To Start button will also control the motor and heater, while the 2-digit display will indicate a software project identification number.

**Diagnostic: Moisture Sensor**

Locate the two metal strips on the face of the lint screen housing. Bridge these strips with a wet cloth or a finger. If a beep is heard, and a software revision number is displayed on the console, the sensor is okay. If not, or if a beep tone is heard before bridging the moisture strips, go to TEST #4, (Moisture Sensor Test), step 2, on page 6-10.

**Diagnostic: Door Switch**

Opening the door should cause a beep tone and a number and letter to be indicated in the 2-digit display. Closing the door firmly should cause a beep tone and the display to go blank, or indicate “88”.

![Diagram of console switches and indicators.](image-url)
## TROUBLESHOOTING

### TROUBLESHOOTING GUIDE

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE / TEST</th>
</tr>
</thead>
</table>
| WILL NOT POWER UP. (No response when Control On button is pressed.) | 1. Supply connection. See TEST #1.  
2. Check harness connections.  
3. Console electronics and housing. See TEST #5. |
| WILL NOT START CYCLE WHEN START BUTTON IS PRESSED. | 1. If number display flashes, check to be sure the door is completely shut, and press and hold down HOLD TO START for about 1 second.  
2. See TEST #2.  
3. See TEST #6. |
| WILL NOT SHUT OFF WHEN EXPECTED. | 1. Check OFF/Pause button. See TEST #5.  
2. Console electronics and housing. See TEST #5.  
| CONTROL WILL NOT ACCEPT SELECTIONS. | Console electronics and housing. See TEST #5. |
| WILL NOT HEAT. | 1. Heater. See TEST #3.  
2. Check harness connections.  
3. Check installation. |
| HEATS IN AIR CYCLE. | Thermistor. See TEST #3a. |
| SHUTS OFF BEFORE CLOTHES ARE DRY. | Moisture Sensor. See TEST #4. |

### TROUBLESHOOTING TESTS

**NOTE:** These checks are done with the dryer unplugged or disconnected from power.

**TEST #1: SUPPLY CONNECTIONS**

This test assumes that proper voltage is present at the outlet.

1. Unplug dryer or disconnect power.
2. Remove the cover plate from the top right corner of the back of the dryer.

### Gas Dryers Only:

a) Check that the power cord is firmly connected to the dryer’s wire harness.

b) Access the electronic control board without disconnecting any wiring to the control board.
c) With an ohmmeter, check for continuity between the neutral (N) terminal of the plug and P1-2 (white wire) on the electronic control board.
   - If there is continuity, go to step d.
   - If there is no continuity, disconnect the white wire of the harness from the power cord at the location shown in step 3b. Test the continuity of the power cord neutral wire as shown below. If an open circuit is found, replace the power cord.
   - Otherwise, proceed to step d.

   ![Diagram showing Power Cord Plug and Terminal Block](image)

   d) In a similar way, check the continuity between the L1 terminal of the plug and P1-5 (black wire) on the control board.
   - If there is continuity, replace the control board.
   - If there is no continuity, check the continuity of the power cord for the L1 wire.
   - If an open circuit is found, replace the power cord.
   - Otherwise, proceed to step e.

e) Replace the main wire harness.

4. **Electric Dryers Only:**
   a) With an ohmmeter, check for continuity between the neutral (N) terminal of the plug and the center contact on the terminal block.
   - If there is no continuity, replace the power cord and test the dryer.
   - If there is continuity, go to step b.

   b) In a similar way, check which terminal of the plug is connected to the left-most contact on the terminal block, and make a note of it. This will be L1 (black wire) in the wiring diagram.
   - When this is found, go to step c.
   - If neither of the plug terminals have continuity with the left-most contact of the terminal block, replace the power cord, and test the dryer.

c) Access the electronic control board without disconnecting any wiring to the control board.

d) With an ohmmeter, check for continuity between the L1 terminal of the plug and P1-5 (black wire) on the electronic control board.
   - If there is continuity, go to step e.
   - If there is no continuity, check that wires to the terminal block are mechanically secure. If so, replace the main wire harness, and test the dryer.

e) Check for continuity between the neutral (N) terminal of the plug and P1-2 (white wire) at the control board.
   - If there is continuity, go to step f.
   - If there is no continuity and the mechanical connections of the wire are secure, replace the main wire harness.

f) If the dryer still does not operate, replace the electronic control board.
TEST #2: MOTOR CIRCUIT TEST

This test will check the wiring to the motor and the motor itself. The following items are part of this system:

- Harness/connection
- Thermal fuse (electric dryers only)
- Belt/belt switch
- Drive motor
- Door switch
- Electronic control board

1. Unplug dryer or disconnect power.
   - If resistance across P1-3 and P1-4 is in the range of 1 to 6 ohms, replace the electronic control board.
   - Otherwise, go to step 3.
3. Check the wiring and components in the path between these measurement points (refer to the Wiring Diagrams in Section 7).
4. **Electric Dryers Only:** Check the thermal fuse (see TEST #3b on page 6-9).
5. Check the belt switch and drive motor.
6. Remove the white connector from the drive motor switch.

7. Check for the resistance values of the motor’s Main and Start winding coils, as shown in the following table. **NOTE:** Main and Start winding coils must be checked at the motor.

<table>
<thead>
<tr>
<th>Winding</th>
<th>Resistance</th>
<th>Test Points</th>
</tr>
</thead>
<tbody>
<tr>
<td>MAIN</td>
<td>2.4 - 3.6 ohms</td>
<td>Blue wire in back &amp;</td>
</tr>
<tr>
<td>START</td>
<td>2.4 - 3.8 ohms</td>
<td>Blue wire in back &amp; violet</td>
</tr>
</tbody>
</table>

- If the resistance reading goes from infinity to a few ohms as pulley arm closes the switch, belt switch is okay. If not, replace the belt switch.

8. Check the belt switch by measuring resistance between the two blue wires, while pushing up on the belt switch pulley.

   - If the resistance at the motor is correct, there is an open circuit between the motor and electronic control board. Check for a failed belt switch.
• If belt switch is okay and there is still an open circuit, check and repair the wiring harness.
• If the Start winding is in question and the resistance is much greater than 4 ohms, replace the motor.

9. Door switch problems can be found using the Diagnostic Tests on page 6-2; however, if this was not done, the following (step 10) can be done without applying power to the dryer.

10. Connect the ohmmeter test leads to the electronic control board at P1-2, (neutral, white wire), and P1-3 (door, blue wire). With the door closed, the ohmmeter should indicate a closed circuit (0 to 2 Ω). If not, replace the door switch assembly.

TEST #3: HEATER TEST
This test is performed when either of the following situations occur:
• Dryer does not heat
• Heat will not shut off

This test checks the components making up the heating circuit. The following items are part of this system:
• Harness/connection
• Heater relay
• Thermal fuse (gas dryer only)
• Thermal cutoff (electric dryer only)
• High-limit thermostat
• Gas burner assembly (gas dryer only)
• Heat element assembly (electric dryer only)
• Centrifugal switch
• Thermistor
• Electronic control board
• Console electronics & housing
• Gas supply (gas dryer only)

Dryer does not heat:
1. Unplug dryer or disconnect power.
2. Remove the toe panel to access the thermal components.

3. **Gas Dryers Only:**
a) Perform TEST #3b (Thermal Fuse Test). If the thermal fuse is okay, proceed to step b.
b) Connect the ohmmeter test leads to the red wire and the blue wire of the high-limit thermostat.
   • If there is an open circuit, replace the high-limit thermostat.
   • Otherwise, proceed to step c.
c) Perform TEST #3c (Gas Valve Test). If this is okay, replace the electronic control board.

Continued on the next page.
4. **Electric Dryers Only:**
   a) Connect the ohmmeter test probes to the red wires at the thermal cutoff and the heater.
   - If the resistance is approximately 10 Ω, proceed to step c.
   - If an open circuit is detected, go to step b.
   b) Visually check the wire connections to the thermal cutoff, the high-limit thermostat, and the heater. If okay, check for continuity (0 Ω), across each of the components. Replace the one that is electrically open.
   c) If no open circuit is detected, measure the resistance between P2-5 (red/white wire) and P2-6 (black wire) at the electronic control board.
   - If 6 to 7 kΩ are measured, replace the electronic control board.
   - If the resistance is less than 1 kΩ, replace the thermistor.

4. **Electric Dryers Only:**
   a) Connect the ohmmeter test probes to the red wires at the thermal cutoff and the heater.
   - If the resistance is approximately 10 Ω, proceed to step c.
   - If an open circuit is detected, go to step b.
   b) Visually check the wire connections to the thermal cutoff, the high-limit thermostat, and the heater. If okay, check for continuity (0 Ω), across each of the components. Replace the one that is electrically open.
   c) If no open circuit is detected, measure the resistance between P2-5 (red/white wire) and P2-6 (black wire) at the electronic control board.
   - If 6 to 7 kΩ are measured, replace the electronic control board.
   - If the resistance is less than 1 kΩ, replace the thermistor.

**Heat will not shut off:**

1. Unplug dryer or disconnect power.
2. Use an ohmmeter, and touch the test leads to electronic control board points P2-5 (red/white wire) and P2-6 (black wire).
   - If 6 to 7 kΩ are measured, replace the electronic control board.
   - If the resistance is much greater than 7 kΩ, replace the thermistor.

**TEST #3a: THERMISTOR TEST**

The electronic control board monitors the exhaust temperature using the thermistor, and cycles the heater relay on and off to maintain the desired temperature. Begin with an empty dryer and a clean lint screen.

1. Plug in dryer or reconnect power.
2. Set the dryer for the following configuration:
   - Door firmly closed.
   - Press CONTROL ON.
   - Press CYCLE END SIGNAL (Loud).
   - Press HOLD TO START.
3. If after 60 seconds, E1 or E2 flashes in the display and the dryer shuts off, the thermistor or wire harness is either shorted or open.
   - Unplug dryer or disconnect power.
   - Check the wire connections at the electronic control board and thermistor.
   - If the wire connections are good, remove the two wires from the thermistor, and replace the thermistor.
   - Plug in dryer or reconnect power.
4. If E1 or E2 does not flash in the display, the connections to the thermistor are good. Therefore, check the thermistor’s resistance value at any or all of the temperature levels in question, using the Timed Dry Cycle, and the following process:

Hold a glass bulb thermometer capable of reading from 32° to 82°C (90° to 180°F) in the center of the exhaust outlet. The following table shows the correct exhaust temperatures.

<table>
<thead>
<tr>
<th>TEMP SETTING</th>
<th>TEMPERATURE</th>
<th>Thermistor resistance value at heater shutoff (digital or analog meter) kΩ</th>
</tr>
</thead>
<tbody>
<tr>
<td>High</td>
<td>155° ± 10°F 68° ± 6°C</td>
<td>2.5 1.5</td>
</tr>
<tr>
<td>Medium</td>
<td>140° ± 10°F 60° ± 6°C</td>
<td>4.0 3.0</td>
</tr>
<tr>
<td>Low</td>
<td>125° ± 10°F 52° ± 6°C</td>
<td>5 4.3</td>
</tr>
<tr>
<td>Extra Low</td>
<td>105° ± 5°F 41° ± 3°C</td>
<td>6 5</td>
</tr>
</tbody>
</table>

5. If the exhaust temperature is not within specified limits, use the following table, and check the resistance of the thermistor.

<table>
<thead>
<tr>
<th>TEMP. °C (°F)</th>
<th>RES. kΩ</th>
<th>TEMP. °C (°F)</th>
<th>RES. kΩ</th>
</tr>
</thead>
<tbody>
<tr>
<td>10° (50°)</td>
<td>19.9</td>
<td>27° (80°)</td>
<td>9.2</td>
</tr>
<tr>
<td>16° (60°)</td>
<td>15.3</td>
<td>32° (90°)</td>
<td>7.4</td>
</tr>
<tr>
<td>21° (70°)</td>
<td>11.9</td>
<td>38° (100°)</td>
<td>5.7</td>
</tr>
</tbody>
</table>

**NOTE:** All thermistor resistance measurements must be made while dryer is unplugged or disconnected from power.

The table shown above gives the resistance values that should be observed for the various temperature settings. If needed, use table at the top of the right column to find the temperatures and their associated resistance values.

- If the thermistor resistance checks within normal limits, replace the electronic control board.

**TEST #3b: THERMAL FUSE TEST**
1. Unplug dryer or disconnect power.
2. Access the thermal fuse by first removing the toe panel.

  - **Gas Dryers Only:** The thermal fuse is wired in series with the dryer gas valve. If the thermal fuse is open, replace it.
  - **Electric Dryers Only:** The thermal fuse is wired in series with the dryer drive motor. If the thermal fuse is open, replace it.

**TEST #3c: GAS VALVE TEST**
(GAS DRYERS ONLY)
1. Unplug dryer or disconnect power.
2. Access the gas valve by first removing the toe panel.
3. Use an ohmmeter to determine if a gas valve coil has failed. Remove harness plugs. Measure resistance across terminals. Readings should match those shown in the chart below. If the readings are not as listed, replace the gas valve coil.

**IMPORTANT:** Be sure all harness wires are looped back through the strain relief after checking or replacing coils.
TEST #3c: THERMAL CUTOFF TEST (ELECTRIC DRYERS ONLY)
If the dryer does not produce heat, check the status of the thermal cutoff.
1. Unplug dryer or disconnect power.
2. Access the thermal cutoff by first removing the toe panel.
3. Use an ohmmeter and check the continuity across the thermal cutoff.
   - If the ohmmeter indicates an open circuit, replace the failed thermal cutoff and high-limit thermostat. In addition, check for failed heat element, or blocked or improper exhaust system.

TEST #4: MOISTURE SENSOR TEST
NOTE: This test is performed when an automatic cycle stops too soon, or runs much longer than expected. The test is started with the dryer completely assembled. The dryer will shut down automatically after 2-1/2 hours.
The following items are part of the moisture sensor system:
   - Harness/connection
   - Metal sensor strips
   - Electronic control board
1. Enter the Diagnostic Test mode.
2. Open the dryer door. If a beep tone is heard, and a software revision number is displayed on the console as soon as the door is opened, a short circuit exists in the moisture sensor system.
   - If this does not occur, proceed to step 3.
   - Otherwise, go to step 4
   NOTE: Overdrying may be caused by a short circuit in the sensor system.
3. Bridge the two metal sensor strips on the face of the lint screen housing with a wet cloth or your finger.
   - If a beep is heard and a software revision number is displayed on the console, the sensor has passed the test. Proceed to step 4.
   - If the test is not successful, unplug the dryer or disconnect power.
4. Unplug dryer or disconnect power.
5. Access the electronic control board and remove the P2 connector from the board. Use an ohmmeter and touch the test leads to connector terminals 1 (yellow/red wire) and 2 (black wire).
   - If the meter does not indicate an open circuit (infinite), go to step 6.
   - Otherwise, measure the resistance at pins 1 and 2 of connector P2 on the electronic control board. If a resistance less than 1 MΩ is measured, inspect the control board for any debris bridging the pins. If no debris is present, replace the board.
6. Access the moisture sensor by removing the toe panel. Disconnect the sensor wires from the harness (see the illustration below). Proceed to step 8.
7. Measure the resistance across the outermost contacts of the cable that includes the two red discs (MOVs).
   - If a small resistance is measured, replace the wire harness and moisture sensor.
   - Otherwise, go to step 8.
8. Measure the resistance across the pins of the mating connector. If a small resistance is measured, replace this harness.

9. Measure the resistance across each of the outermost contacts and the center pin (ground).
   - If a resistance less than infinity is measured, replace the wire harness and moisture sensor.

10. If moisture sensor diagnostic test passes, check the thermistor (perform Test #3a, page 6-8).
    - If the problem persists after replacing the moisture sensor and thermistor, replace the electronic control board.

**TEST #5: BUTTON & LED TEST**

Activate the Diagnostic Test mode, and check for the following situations:

- None of the LEDs light up.
- A particular group of LEDs does not light up.
- A single LED does not light up.
- No beep sound is heard.
- No dryer function is activated when a particular button is pressed.
- E3 error code is displayed.

**None of the LEDs light up:**

1. See “Diagnostic Guide” on page 6-1 before servicing.

2. Visually check that connectors P3 and P4 are inserted all the way into the electronic control board. If these connections are good, perform the checks described in “Checking The Button Functions,” and “Checking The Rotary Cycle Selector.”
   - If this visual test passes, replace the electronic control board.
   - Otherwise, replace the console electronics and housing.

A particular group of LEDs does not light up:

A group or combination of LEDs share a common electronic connection. If this connection is open, all of the LEDs in the group will be disabled. Replace the console electronics and housing.

A single LED does not light up:

Press the button or manipulate the dial associated with the LED several times. If the LED does not light up, the LED has failed. Replace the console electronics and housing.

No beep sound is heard:

If the associated LEDs do light up, it is possible that the beeper circuit has failed. Check functions of buttons before replacing the electronic control board.

No dryer function is activated when a particular button is pressed:

If the associated LEDs do light up, it is possible that the electronic control board has failed. Check functions of buttons before replacing the electronic control board.

E3 error code is displayed:

If the E3 error code is displayed, there is a user interface or software mismatch. It is also possible that a component on the console electronics or the electronic control board has failed. Check functions of buttons before replacing the electronic control board. See “Checking The Button Functions” on page 6-12.
Checking The Button Functions
Before replacing the electronic control board, check for proper button function as follows:

- Unplug dryer or disconnect power.
- Disconnect the ribbon cables at P3 and P4 on the electronic control board. The illustration below shows the connector locations.

Using an ohmmeter, touch the meter test leads to the ribbon cable connector pin locations indicated in the table. Press the associated button and measure resistance.

**NOTE:** The meter must be connected with the proper polarity. For most analog meters, the connection polarity is opposite that of digital meters.

- **If using a digital meter,** the resistance reading should go from infinity down to approximately 1 to 3.5 MΩ (megohms). If available, you can use the “diode test” function on the digital meter.
- **If using an analog meter,** the resistance reading should go from infinity (open circuit) to less than 40 kΩ. If not, reverse the polarity of the meter connection, and measure the resistance again. If the reading is less than 40 kΩ, the circuit is okay, and you should continue the remainder of the resistance checks with the connections reversed from that indicated in the table.

<table>
<thead>
<tr>
<th>Button</th>
<th>Digital Meter + Lead</th>
<th>Digital Meter – Lead</th>
<th>Analog Meter – Lead</th>
<th>Analog Meter + Lead</th>
</tr>
</thead>
<tbody>
<tr>
<td>TEMP</td>
<td>P3-12</td>
<td>P3-8</td>
<td>P3-12</td>
<td>P3-8</td>
</tr>
<tr>
<td>EXTRA CARE</td>
<td>P3-13</td>
<td>P3-8</td>
<td>P3-13</td>
<td>P3-8</td>
</tr>
<tr>
<td>DRYNESS LEVEL</td>
<td>P3-14</td>
<td>P3-7</td>
<td>P3-14</td>
<td>P3-7</td>
</tr>
<tr>
<td>+</td>
<td>P3-13</td>
<td>P3-7</td>
<td>P3-13</td>
<td>P3-7</td>
</tr>
<tr>
<td>–</td>
<td>P3-12</td>
<td>P3-7</td>
<td>P3-12</td>
<td>P3-7</td>
</tr>
<tr>
<td>CYCLE END</td>
<td>P3-12</td>
<td>P4-2</td>
<td>P3-12</td>
<td>P4-2</td>
</tr>
<tr>
<td>SIGNAL</td>
<td>P3-14</td>
<td>P4-2</td>
<td>P3-14</td>
<td>P4-2</td>
</tr>
<tr>
<td>HOLD TO START</td>
<td>P3-13</td>
<td>P4-2</td>
<td>P3-13</td>
<td>P4-2</td>
</tr>
<tr>
<td>OFF/Pause</td>
<td>P3-12</td>
<td>P3-9</td>
<td>P3-12</td>
<td>P3-9</td>
</tr>
<tr>
<td>CONTROL ON</td>
<td>P3-12</td>
<td>P3-9</td>
<td>P3-12</td>
<td>P3-9</td>
</tr>
</tbody>
</table>
Checking The Rotary Cycle Selector
Using the following table, check the resistance at each cycle setting.

- When using a **digital** meter, touch the “+” ohmmeter test lead to P1-14, and leave it there during the tests. Touch the other test lead to the test points indicated in the chart.

- When using an **analog** meter, touch the “–” ohmmeter test lead to P1-14, and leave it there during the tests. Touch the other test lead to the test points indicated in the chart.

TEST #6: DOOR SWITCH TEST
Go into the Diagnostic Test mode on page 6-2. The door switch function is verified with a beep each time the door is opened and closed, and an alpha numeric code appears in the display (“0E”, “0g”, “1E”, or “2E”).

- If any of the conditions are not met, or if one of the dryer model codes listed above is displayed when the door is closed, check that the wires between the door switch and the electronic control board are properly connected.

- If the connections are okay, replace the door switch assembly and its wiring, and retest.

- If the door switch assembly and wiring have been replaced and dryer still does not start, replace the electronic control board.

<table>
<thead>
<tr>
<th>Cycle Selection</th>
<th>Digital Meter + Lead On P1-14</th>
<th>Analog Meter – Lead On P1-14</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>P1-11</td>
<td>P1-10</td>
</tr>
<tr>
<td>Heavy Duty</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Timed Dry</td>
<td>3.5 MΩ</td>
<td>•</td>
</tr>
<tr>
<td>Touch Up</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Rapid Dry</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Super Delicate</td>
<td>•</td>
<td>1.58 MΩ</td>
</tr>
<tr>
<td>Delicate</td>
<td>3.5 MΩ</td>
<td>290 kΩ</td>
</tr>
<tr>
<td>Casual</td>
<td>3.5 MΩ</td>
<td>•</td>
</tr>
<tr>
<td>Normal</td>
<td>•</td>
<td>•</td>
</tr>
</tbody>
</table>

• = Infinite
PRODUCT SPECIFICATIONS AND WARRANTY INFORMATION SOURCES

IN THE UNITED STATES:

FOR PRODUCT SPECIFICATIONS AND WARRANTY INFORMATION CALL:

FOR WHIRLPOOL PRODUCTS: 1-800-253-1301
FOR KITCHENAID PRODUCTS: 1-800-422-1230
FOR ROPER PRODUCTS: 1-800-447-6737
FOR MAYTAG PRODUCTS: 1-800-688-9900

FOR TECHNICAL ASSISTANCE WHILE AT THE CUSTOMER’S HOME CALL:

THE TECHNICAL ASSISTANCE LINE: 1-800-253-2870

HAVE YOUR STORE NUMBER READY TO IDENTIFY YOU AS AN AUTHORIZED SERVICER

FOR LITERATURE ORDERS:

PHONE: 1-800-851-4605

FOR TECHNICAL INFORMATION AND SERVICE POINTERS:

www.servicematters.com

IN CANADA:

FOR PRODUCT SPECIFICATIONS AND WARRANTY INFORMATION CALL:

1-800-688-2002

FOR TECHNICAL ASSISTANCE WHILE AT THE CUSTOMER’S HOME CALL:

THE TECHNICAL ASSISTANCE LINE: 1-800-488-4791

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