### IMPORTANT SAFETY NOTICE – “For Technicians Only”
This service data sheet is intended for use by persons having electrical, electronic, and mechanical experience and knowledge at a level generally considered acceptable in the appliance repair trade. Any attempt to repair a major appliance may result in personal injury and property damage. The manufacturer or seller cannot be responsible, nor assume any liability for injury or damage of any kind arising from the use of this data sheet.

### Models:
DV5471AE DV5471AG

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**NOTICE: All Dryers Parts Change 6/2010:** Motor Pulley, page 5; Blower Housing, page 4

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### Samsung 'Dryer' Diagnostic Code Quick Guide

<table>
<thead>
<tr>
<th>Display</th>
<th>Description</th>
<th>Trigger</th>
<th>Action Taken</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Image]</td>
<td>Dryer Thermistor Short Sensed</td>
<td>The Thermistor resistance is very low.</td>
<td>Check for: Clogged lint screen, Restricted vent system, Thermistor resistance.</td>
</tr>
<tr>
<td>![Image]</td>
<td>Dryer Thermistor Open Sensed</td>
<td>The Thermistor resistance is very high.</td>
<td>Check for: Clogged lint screen, Restricted vent system, Thermistor resistance.</td>
</tr>
<tr>
<td>dO</td>
<td>Door Open</td>
<td>Running the dryer with door open</td>
<td>Check for: Loose or open wire terminals in Door Sense circuit.</td>
</tr>
<tr>
<td>dE</td>
<td>Power source frequency Error</td>
<td>Invalid power source Frequency</td>
<td>Check for: Non Utility power supply</td>
</tr>
<tr>
<td>dF</td>
<td>Door Open Sensing Problem</td>
<td>Invalid state for more than 256 milliseconds</td>
<td>Check for: Loose or open wire terminals in Door Sense circuit.</td>
</tr>
<tr>
<td>hE or HE</td>
<td>Heater Error</td>
<td>Invalid heating Temp in running the dryer</td>
<td>Check for: Restricted vent system, Thermistor resistance.</td>
</tr>
<tr>
<td>bE</td>
<td>Button Error</td>
<td>PCB key closed for 75 sec.</td>
<td>Check Display PCB for stuck button</td>
</tr>
<tr>
<td>od</td>
<td>Over Dry</td>
<td>Excessive Dry Time</td>
<td>Inspect sensor bars</td>
</tr>
<tr>
<td>EL</td>
<td>EEprom Fail</td>
<td>Invalid state of Eeprom communication</td>
<td>Replace Main PCB</td>
</tr>
</tbody>
</table>

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**SUPPORT INFORMATION**

- **Training — Plus One**
  - [http://my.plus1solutions.net/clientPortals/samsung/](http://my.plus1solutions.net/clientPortals/samsung/)
- **Help — GSPN**
  - [http://service.samsungportal.com/](http://service.samsungportal.com/)
- **Samsung Product Support TV**
  - [http://support-us.samsung.com/spstv/howto.jsp](http://support-us.samsung.com/spstv/howto.jsp)
- Customer information videos and chat programs
- Programs for Fridges, Laundry, Ranges & D/W

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### Location consideration In the USA:
- **All Dryers Must be vented to the outside.**
- **Only rigid or flexible metal duct should be used for venting.**

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**Electrical Dryers** 240 VAC, 60 Hz, 30 Amps, 3-wire or 4-wire installations

**Gas Dryers** 120 VAC, 60 Hz, 15 Amps, 3-wire installations
**CN1**
1. AC Power Port
2. AC Power off Detection Sensor
3. Door Detection Sensor (LOCK, UNLOCK)

Relay 1
1. Motor Belt Sw (Brn)
2. 120vac L1 (Blk)

**CN2**
1. Communications Port (Rx)
2. Communications Port (Tx)
3. SUB RESET
4. 5V
5. DGND
6. 12V

Relay 6
1. Heater Cut Off T-Stat (Blu)
2. 120vac L1 (Blk)

**CN3**
1. 5V
2. SO
3. SI
4. RESET
5. CLOCK
6. FLMDO
7. DGND
8. Empty Pin

**CN4**
1. DGND
2. 5V
3. TEMP Sensor1
4. Fabric Detection Sensor
5. Fabric Detection Sensor
6. 5V
7. TEMP Sensor2

**CN5**
1. STEAM VALVE1
2. Empty Pin
3. LAMP
4. Empty Pin
5. STEAM VALVE2
6. Empty Pin

**CN6**
1. SET GND

F0005 = DC47-00017A

A0369 = DC47-00015A
F0005 = DC47-00018A

Ass’y Duct (Gas)

Thermistor W0035 = DC32-00007A
F0005 = DC47-00016A

New Version of Blower Housing, it may be necessary to separate the harness wrap on replacement housing. Please maintain shielding on the low voltage wires.

ASSY FAN

Ass’y Fan

F0005

0053

Thermistor W0035

0048

U0371

U0163

Ass’y Duct Heater (Electric)
## Sensor Bar Touch TEST

**How to Enter:**
With the power on, pressing Wrinkle Prevent and Temp Keys for 3 seconds. This action will put the dryer into sensor bar touch data mode. This mode is default mode of entering service mode.

## Cycle Count Test Mode

**How to Enter:**
To enter cycle count mode press the Wrinkle Prevent in Service Mode.

## Temperature Test Diagnostic Mode

**How to Enter:**
Press Adjust Time Up + Down Keys for 7 sec during Power On State.
Press Adjust Time Up and it will display the temperature in Celsius.
Compare vent temp to drum temp to see air flow.
This can be with just power on or dryer running.

## Software Version Test Mode

**How to Enter:**
To enter Special Test Mode press Temp Button until the control beep. (same for all Frontier models.) ex) In case of "U105", U0 means major version "v1" 05 means minor version "05"

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**New**

DC81-00220A

**Special Test Mode:**
Press power button & Dry level buttons simultaneously will put you in System Check Mode..
Display will show t2
Press Start/Pause to toggle through the following operations
Motor (CW) relay on— Heater Relay on—- Heater Relay Off—-Motor (CW) Relay Off

## Gas Valve Testing

**Unplug connectors and test valve terminals**
(its numbering is from the front terminal.)

<table>
<thead>
<tr>
<th>Terminals</th>
<th>Resistance (Ω)</th>
</tr>
</thead>
<tbody>
<tr>
<td>#1 and #3</td>
<td>550</td>
</tr>
<tr>
<td>#1 and #2</td>
<td>1350</td>
</tr>
<tr>
<td>#2 and #3</td>
<td>1900</td>
</tr>
<tr>
<td>#4 and #5</td>
<td>1300</td>
</tr>
</tbody>
</table>

**Service Mode:**
To enter Service Mode, press Wrinkle Prevent and Temp Keys for 3 seconds, until it sends out a beeping sound.

**Do not use dryer to dry clothes which have traces of any flammable substance, such as vegetable oil, cooking oil, machine oil, flammable chemicals, thinner, etc., or anything containing wax or chemicals, such as mops and cleaning cloths. Flammable substances may cause fabric to catch fire by itself.**

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**subject:** Dryer belt slides off the pulley when manually rotated counter-clockwise (ccw)

**Symptom:** The dryer drum will not turn. On occasions, the customer will rotate the drum counter clockwise (CCW) to check for any remaining clothes left in the dryer drum. By rotating the drum CCW, the idler arm may shift causing the belt to slide off the pulley.

**Solution:** To prevent the dryer belt from sliding off the pulley, the pulley has been redesigned. The Outside Diameter has been changed from 22mm to 27mm.

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**Dryer continues to run after cycle completed**

Wrinkle Prevent option provides approximately 90 minutes (20 continuous and 70 intermittent) of tumbling in unheated air at the end of the cycle to reduce wrinkling. Press the Wrinkle Prevent button to activate or deactivate this feature. The indicator light above the pad will illuminate when Wrinkle Prevent is selected. Chasing lights appear in the display when the Wrinkle Prevent option is selected. The load is dry, and can be removed at any time during the Wrinkle Prevent cycle.
**ELECTRIC AND GAS DRYER**

**Weather Hood Type**

<table>
<thead>
<tr>
<th>Recommended</th>
<th>Use only for short-run installation</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1" alt="Image" /> 4&quot; (10.16 cm)</td>
<td><img src="image2" alt="Image" /> 2.5&quot; (6.35 cm)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>No. of 90° elbows</th>
<th>Rigid</th>
<th>Metallic Flexible*</th>
<th>Rigid</th>
<th>Metallic Flexible*</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>24.4 m (80 ft.)</td>
<td>12.4 m (41 ft.)</td>
<td>22.6 m (74 ft.)</td>
<td>10.1 m (33 ft.)</td>
</tr>
<tr>
<td>1</td>
<td>20.7 m (68 ft.)</td>
<td>11.2 m (37 ft.)</td>
<td>18.9 m (62 ft.)</td>
<td>8.8 m (29 ft.)</td>
</tr>
<tr>
<td>2</td>
<td>17.4 m (57 ft.)</td>
<td>10.1 m (33 ft.)</td>
<td>15.5 m (51 ft.)</td>
<td>7.6 m (25 ft.)</td>
</tr>
<tr>
<td>3</td>
<td>14.3 m (47 ft.)</td>
<td>9.0 m (29 ft.)</td>
<td>12.5 m (41 ft.)</td>
<td>6.5 m (21 ft.)</td>
</tr>
</tbody>
</table>

* Do not use non-metallic flexible duct.

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**ELECTRIC DRYER WIRING DIAGRAM**

**CN6 RY6**

*Diagram showing wiring connections and components labeled CN6 and RY6.*

**Testing Electric Heater circuit.**

Disconnect Blue wire from RY6, turn power on, start dryer read voltage between RY6 Blue wire and CN6 Green wire.

Reading of 120VAC means a proper operating heater circuit. 0VAC means open in circuit.

To test thermostats use ohm meter on lowest scale, any resistance replace component.

See page 4 for Main PCB layout for testing.
Testing Main PCB power output to Heating & Motor circuit.

With motor running in the heating mode, read AC voltage across RY6 and RY5. Any voltage reading means Main PCB is defective.

See page 4 for Main PCB layout for testing.

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Testing Motor circuit.

With power off read resistance between RY5 Brown and CN7 Blue.

Resistance reading of good motor circuit is about 1.9Ω. To test thermostat and switch use ohm meter on lowest scale, any resistance replace component.

See page 4 for Main PCB layout for testing.